

From: Lee, Ming-Yao MingYao.Lee@aig.com
Subject: RE: Our Ref : 9552386213SG-003 | Accident Involving GBJ1843B & SGB2B on 20/11/2020 *** LKK REF: CS3/AIG20013257/Gtf3e2
Date: 10 May 2022 at 5:05 PM
To: Denise Tay (LKKAuto) denisetay@lkkauto.com, Mei Kwan (LKKAuto) Meikwan@lkkauto.com
Cc: Admin A admin-a@lkkauto.com, SUR sur@lkkauto.com, assignments assignments@lkkauto.com

ML

Hi Denise,

As spoken, I have copied you in the loop for the re-inspection tomorrow. Please liaise with repairer.

Attached LOD for your reference. There are also surveyor report and photos.

Please check for the reason of no finalization subsequently change of workshop and if the current workshop did arrange for PRS.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: 10 May 2022 08:11
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: [EXTERNAL] Re: Our Ref : 9552386213SG-003 | Accident Involving GBJ1843B & SGB2B on 20/11/2020 *** LKK REF: CS3/AIG20013257/Gtf3e2

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

We will check and get back.

Meanwhile able to provide the LOD for review to further check.

Best Regards,

Denise Tav | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 9 May 2022 7:04 pm
To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Our Ref : 9552386213SG-003 | Accident Involving GBJ1843B & SGB2B on 20/11/2020 *** LKK REF: CS3/AIG20013257/Gtf3e2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Denise,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]
Sent: Monday, May 9, 2022 5:52 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Our Ref : 9552386213SG-003 | Accident Involving GBJ1843B & SGB2B on 20/11/2020

Hi Team,

Received LOD from m/s Impact Analysis Consultant acting for repairer m/s Luck7Win Pte Ltd.

Understand that previously your good firm was selected as SJE and the workshop is m/s Renz Bodyworkz Pte Ltd

MING YAO, GEORGE LEE

For your information that we will need your assistance to conduct physical re-inspection on third party vehicle, SGB2B. We will contact you again after confirmation.

Meanwhile, we wish to know the reason of no finalization and change of workshop.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

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LOD.pdf