

## Shiau Chan (LKKAUTO)

---

**From:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>  
**Sent:** Thursday, 26 May 2022 6:01 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: OD ASSIGNMENT - 2022 22004793/FR-SMZ3605U

Internal

Dear Shiau Chan

Supplementary authorised.

Thank you.

Regards,



**Faiz Rosli**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Thursday, May 26, 2022 4:54 PM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** [EXT] RE: OD ASSIGNMENT - 2022 22004793/FR-SMZ3605U

Dear Faiz,

Enclosed herewith 2<sup>nd</sup> preliminary advice of SMZ 3605U.  
Kindly approve on supplementary.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 17 May 2022 12:22 PM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>  
**Subject:** RE: OD ASSIGNMENT - 2022 22004793/FR-SMZ3605U

Dear Muhammad Faiz,

Noted with thanks.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>  
**Sent:** Tuesday, 17 May 2022 11:52 AM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** RE: OD ASSIGNMENT - 2022 22004793/FR-SMZ3605U

Internal

Dear Shiau Chan

Excess is accurate at \$1,000.00.

Thank you.

Regards,



**Faiz Rosli**

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, May 13, 2022 8:58 AM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>; SUR

<[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** [EXT] RE: OD ASSIGNMENT - 2022 22004793/FR-SMZ3605U

Dear Sir/Madam,

Kindly assist to confirm the excess.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>

**Sent:** Wednesday, 11 May 2022 5:58 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD ASSIGNMENT - 2022 22004793/FR-SMZ3605U

Dear Shiau Chan

We authorised repairs as proposed.

Own Damage Excess - \$1000.00

Kindly forward Final Survey Report when ready.

Thank you.

Regards,



**Faiz Rosli**

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Wednesday, May 11, 2022 3:39 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>

**Subject:** [EXT] RE: OD ASSIGNMENT - 2022 22004793FR-SMZ3605U

Dear Sir/Madam,

Enclosed herewith preliminary advice of SMZ 3605U.

Recommendation days of repair: 8 days.

The vehicle repair on part by part basis due to the vehicle used less than 3 year and repairer is agent workshop.

Kindly advise on authorisation and police excess.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 10 May 2022 5:09 PM

**To:** 'Claims Banca (Allianz Insurance Singapore)' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OD ASSIGNMENT - 2022 22004793FR-SMZ3605U

Dear Shanti,

Thank you for the assignment.

Repairer arrange on 11.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Tuesday, 10 May 2022 3:50 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** Inthiran Thurasamy <[inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg)>

**Subject:** OD ASSIGNMENT - 2022 22004793FR-SMZ3605U

Dear LKK

We are appointing your good office for OD survey at:

Workshop Name BMW Performance Motors Ltd

Address : 303 Alexandra Road, Singapore 159941

Contact Person : Inthiran Thurasamy TEL: +65 1800 2255 269, DDI: +65 6319 0110, Mobile: +65 81214600

Please download the documents from this link below

File: SKM\_558e22051013210.pdf, SMZ3605U(OI).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=710568ac-1a3a-4696-aabd-6f72b9bd5836-e2baef7089011f01>

Size: ~ 4 MByte, Download available until: 5/15/2022

Passwords will be sent in a separate email.

Thank you.

Regards

**Shanti**

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

Phone: +65 6395 8963 | [www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.  
**Please consider the environment before printing this e-mail.**

The service provider and/or its affiliates and their directors, employees, subcontractors and other persons acting on their behalf shall not, directly or indirectly (e.g. via family members), offer or grant to Allianz and/or any Allianz Affiliate or any of their employees, persons acting on their behalf or other third party concerned with the performance of this agreement any benefit, be it monetary or other, that such recipient is not legally entitled to for the purpose of obtaining any illegitimate advantage with regard to the conclusion or the performance of this agreement. The service provider and/or its affiliates shall not commit, authorize or permit any action which would cause it or Allianz and/or any Allianz Affiliate to be in violation of any applicable anti-bribery law or regulation in the performance of this agreement. This obligation applies in particular to illegitimate payments to government officials or their associates, families or close friends. The service provider shall promptly notify Allianz and the relevant Allianz Affiliate if it becomes aware of any violation of this Article.