

Celine Fong (LKKAUTO)

From: Ashlene Lee Bee Gan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)
<BeeGan.Lee@strides.com.sg>
Sent: Tuesday, 10 May 2022 11:45 AM
To: Celine Fong (LKKAUTO); SUR
Cc: Karen Tan
Subject: FW: REQUEST FOR PAPER SURVEY REPORT OF NOTICE OF SMZ1976L LOD FOR : SHB5681X D22000551MFSH/STRIDES/TPD 1
Attachments: 3330 COMPLIED LOD_compressed.pdf

Dear ladies,

We have receive the report without the amount as such, kindly let us have the complete survey report with the attached Third Party LOD and survey report.

Thank you.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smr.com.sg/Compliment>

STRIDES
MOBILITY  www.stridesmobility.sg  Strides

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Wednesday, 13 April 2022 3:21 pm
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: NOTICE OF LOD FOR : SHB5681X D22000551MFSH/STRIDES/TPD 1

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Dear Ashlene,

In connection with the above accident, we have now received a claim in which the **OWNER OF SMZ1976L** is making a demand for compensation for loss/damage/injury they have sustained arising from the accident. Please find the attached LOD for your information/record purpose.

To enable us to process the TP claim, we would appreciate it if you could submit to us the following documents and information, if available.

1. Pre repair inspection report / survey report.
2. Please request Autoprobe for paper Re-assessment if the TPPD COR amount is less than \$10K for which the survey was not carried out by LKK AUTO CONSULTANTS PTE LTD (FCIL will arrange for Re-inspection if COR is more than \$10K).
3. Status or Outcome of your claim against any of the parties involved in the accident.
4. Result of Police Investigation.

5. Notices of Traffic Offences or Charges to the driver of your vehicle.
6. Identity of Witnesses and their Statements
7. Video depicting the account of the accident.
8. Photos showing the position of the vehicles at the scene of the accident.

We will make the necessary investigation and proceed to assess the third party's claim based on the evidence available and negotiate a settlement as appropriate. If you have any further evidence to the contrary, please furnish us with the information/documents within next 7 working days.

You may reply by email to the officer in charge at @ karentan@msfirstcapital.com.sg

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: rachel@johnlawchambers.com <rachel@johnlawchambers.com>

Sent: Wednesday, April 13, 2022 2:45 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: 'Irene Seow' <irene@johnlawchambers.com>

Subject: YOUR REF: SHB5681X || OUR REF: JLC.2022.3330.PD(I)

WITHOUT PREJUDICE

Our Ref: JLC.2022.3330.PD(I) – XU ZHICHENG

Your Ref: SHB5681X (TO BE ADVISED)

D.O.A: 24 FEB 2022 @ 1015 HOURS

Dear Sirs/Mdm,

We refer to the above matter.

We enclose herewith the complied LOD for your perusal.

Kindly let us have your case ref number and the OIC.

Thank you.

Any disclosure or share of our client's information of this claims to any third party is NOT agreeable upon acknowledging the LOD, action will be taken shall there by a violation of our client's PDPA.

Regards,

RACHEL CHONG
Legal Claims Executive

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

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