Yan (LKK Auto)

Sent: Tuesday, 10 May 2022 2:45 PM

To: Ruby Ong

Cc: MT_Claim_SG; 'assignments'

Subject: FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBC 3825C

[TCL.MH.ro.50142.22.at]

Importance: High

Lonpac External - General

Our Ref: 21/22/22/VP05/025773 (Huey Ni 's case)

Dear Ruby,

We disagreed with your choices of SJE and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Tuesday, 10 May 2022 2:37 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBC 3825C [TCL.MH.ro.50142.22.at]

Importance: High

Dear Gerald WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. GBC 3825C.

TAKE NOTICE that we object to your proposed surveyor as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

- 1. Mr Leslie / Premier Appraisal
- 2. Mr Quek / Unique Auto Appraisal
- 3. Mr Kuma / SK Auto Consultant
- 4. Mr Ng Cheng Meng / CM Automotive Consultancy
- 5. Mr Mohammad / RT Appraisal Pte Ltd
- 6. Mr Victor Png / Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person. The details are as follows:

Venue : A T Performance

160 Sin Ming Drive

#7-18/19 Sin Ming Autocity

Singapore 575722

Contact Person: Mr Alvin Tng (H/P: 9686 6219)

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tally 6533 0212 out 255

Tel: 6533 0212 ext 255 Fax: 6533 0163 / 6533 0313 www.htapartners.com.sg

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From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Tuesday, 10 May 2022 12:36 PM
To: Ruby Ong <<u>ruby@htapartners.com.sg</u>>
Cc: MT Claim SG <<u>mt_claim@lonpac.com</u>>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBC 3825C [TCL.MH.ro.50142.22.at]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ruby,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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By Email only

From: Ruby Ong <<u>ruby@htapartners.com.sg</u>>
Sent: Tuesday, 10 May 2022 10:56 am
To: MT Claim SG <mt claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBC 3825C [TCL.MH.ro.50142.22.at]

Importance: High

Your ref: SLH 8837R WITHOUT PREJUDICE

Our ref: TCL.MH.ro.50142.22.at

10 May 2022 URGENT

Lonpac Insurance Berhad 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Attn: Motor Claims Dept

Dear Sirs

CLAIMANT : I-DEAL AUTO TRADING PRIVATE LIMITED

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING <u>GBC 3825C</u>, SLH 8837R & SGP 4421A ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 3 EXIT ON 8 MAY 2022 @ 1355HRS

We are instructed by I-Deal Auto Trading Private Limited to notify you of a road traffic accident on 8 May 2022 at about 1355hrs along CTE towards SLE before Ang Mi Kio Avenue 3 exit involving our client's vehicle registration number GBC 3825C and vehicle registration number SLH 8837R driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards, Ruby Ong Secretary M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel: 6533 0212 ext 255 Fax: 6533 0163/6533 0313 www.htapartners.com.sg

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