



KT GARAGE PTE LTD UEN: 201906115R
Auto Bay@ Kaki Bukit Entrance A
BLK 1 Kaki Bukit Ave 6 #01-04 Singapore 417883
T: +65 6100 0226 EMAIL: enquiry@ktgroup.com.sg

Date : 29/07/2022

WITHOUT PREJUDICE

Our Ref : 202205-010-9TP

To : **LONPAC INSURANCE BHD**

Attn : **Officer In-Charge
Motor Claims Dept.**

Dear Sir/Madam

**ACCIDENT INVOLVING OUR CLIENT'S VEHICLE GBH4364H & YOUR INSURED'S VEHICLE XD3972U ON 06-05-2022
ALONG 40 ADMIRALTY ROAD WEST**

We are instructed by our client to claim the damages against you in connection with a road traffic accident as per above subject.

We are instructed that the accident was caused by the negligence of your insured / insured driver. As a result of the accident, our clients have been put to losses and expenses as follows:

Costs of Repair (Inc GST)	\$ 7,864.50
Loss of Rental (Inc GST)	<u>\$ 2,696.40</u>
Claimed Amount	<u>\$10,560.90</u>

Enclosed are the supporting documents for your perusal:

- GIA Report
- Repair Invoice: INV 20220346
- Vehicle Rental Invoice: INV 21222235

Please kindly look into our client's claim and let us have your offer within the next 14 days. If you are agreeable, please forward us your Discharge Voucher for our client signature. Payment to be issued directly to "KT GARAGE PTE LTD" within 14 days.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Thank you.

Yours sincerely,
KT GARAGE PTE LTD

AUTHORIZATION TO ACT

TO : **KT GARAGE PTE LTD ("the workshop")**

FROM: Name: Empire Cleaning & Pest Control(s) Pte Ltd ID/UEN No.: 19935582M

Address: 61 Ubi Rd 1, #02-14 Oxley Bizhub, Singapore 408727

Contact: +65 6746 6112

Accident Involving my vehicle GBH4364H and other vehicle XD3972U

Along 40 Admiralty Road West / Outside Sembawang Camp on 06/05/2022 (Date)

WORK AUTHORIZATION

I hereby appoint **KT GARAGE PTE LTD** as my car repair workshop, to repair my vehicle and to act for me with respect to my claim for repair costs and related losses for my vehicle that was damaged pursuant to the above referenced accident.

I hereby authorize employees of the workshop to operate my vehicle for the purpose of testing, inspection, or delivery. I understand that it is my responsibility to remove personal belongings from my vehicle prior to repairs, and I will not hold the repair workshop or its employees responsible for loss or damage to the vehicle or articles of personal property left in the vehicle, regardless of value, in case of fire, theft, accident or any other cause.

PAYMENT AUTHORIZATION

I hereby authorize **KT GARAGE PTE LTD** to settle my above-mentioned accident claim in a manner that they deem fit. I further authorize **KT GARAGE PTE LTD** to receive all payments and supplements for the accident claim. Payments are to be issued in favor of **KT GARAGE PTE LTD**.

I acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 day of 9 (month) 2022 (year)

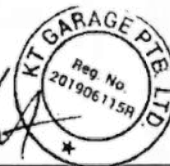
X

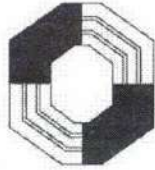
OWNER OF VEHICLE (SIGN & STAMP IF APPLICABLE)



X

KT GARAGE PTE LTD (STAMP & SIGN)





LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025772

DATE : 06 SEPT 2022

DISCHARGE VOUCHER

I/We, EMPIRE CLEANING & PEST CONTROL (S) PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD3972U the sum of Singapore Dollar Eight Thousand Eight Hundred Twenty Seven and Cents Fifty Only (**\$8,827.50**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBH4364H and XD3972U on 06/05/2022 along/at 40 ADMIRALTY ROAD WEST.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LIAN WANG TRADING PTE LTD AND/OR LAM SUEY LIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**KT GARAGE PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 18/9/2022
.....
Signature of vehicle owner/Date

 18/9/2022
.....
Name of vehicle owner /Date



**KT GARAGE PTE LTD**

UEN/GST Registration No.: 201906115R

Auto Bay@ Kaki Bukit Entrance A

BLK 1 Kaki Bukit Ave 6 #01-04 Singapore 417883

T: +65 6100 0226 EMAIL: enquiry@ktgroup.com.sg

Bill To

Empire Cleaning & Pest Control (S) Pte Ltd
61 Ubi Riad 1 #02-14
Oxley Bizhub
408727
SINGAPORE

INVOICE NO: INV20220346
Invoice Date 20 Jun 2022
Vehicle Number GBH4364H
Due Date 20 Jun 2022

Description	Qty	Unit Price	GST	Amount
Vehicle Number : GBH4364H Accident Date: 06/05/2022 Case Number: 2022205-010-9TP Lumpsum Repair as recommended by Surveyor	1.00	7,350.00	7%	7,350.00
Subtotal				7,350.00
Total GST				514.50
Amount Due				7,864.50

Cheques Payable to : KT Garage Pte Ltd
Bank Transfer : UOB 378-307-147-7
Pay Now : 201906115R

Kindly settle your bill on time. Late payment interest at 24% per annum is applicable on overdue account.

PLEASE PROVIDE PAYMENT REFERENCE. NO OFFICIAL RECEIPT WILL BE ISSUED

E. & O. E.

PAYMENT ADVICE

To **KT GARAGE PTE LTD**
Auto Bay@ Kaki Bukit Entrance A
BLK 1 Kaki Bukit Ave 6 #01-04
Singapore 417883

Empire Cleaning & Pest Control (S) Pte Ltd

Invoice Number INV20220346
Amount Due 7,864.50



KT LEASING PTE LTD | UEN: 201909231C
GLOBAL ADVANCE LEASING | UEN: 52935825E
Auto Bay @ Kaki Bukit Entrance A
Blk 1 Kaki Bukit Ave 6 #01-04 Singapore 417883
T: +65 6100 0425 | enquiry@gal.com.sg | GST Reg No.: 201909231C

Bill To

Empire Cleaning & Pest Control (S) Pte Ltd
C/O: KT Garage Pte Ltd
61 Ubi Road 1 #02-14 Oxley Bizhub
Singapore 408727

TAX INVOICE

Invoice No INV-21222235
Invoice Date 20 Jun 2022
Reference GY4715C

Description	Amount
GY4716C, REF : TP 202205-010-9 (GBH4364H)	
Rental from 06/05/2022 to 27/05/2022	2,520.00
21 days @ \$120.00 per day	
Subtotal	2,520.00
Total GST	176.40
Amount Due	2,696.40

REMARKS: Please settle your rental bill on time. Late Payment Interest at 24% per annum is applicable on overdue account.

No Official Receipts will be issued. This is a computer generated document. No signature required.

SCAN TO PAY/ PAYNOW		BANK TRANSFER OR CHEQUE
	PAYNOW UEN 52935825E	UOB BANK ACC No: 208-315-273-9 Branch Code: 059 Bank/Swift Code: 7375/UOVBSGSG
		Cheques: Crossed & make payable to GLOBAL ADVANCE LEASING. Please indicate invoice number and payer's name on reverse of cheque
CREDIT OR DEBIT CARD		
 View and pay online now By selecting this payment option, hirer acknowledge that a credit card convenience fee will be charged		

[View and pay online now](#)

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

KT GARAGE PTE. LTD.

Bank Account Details

Beneficiary Name:

KT GARAGE PTE. LTD.

Bank Name / Branch Name:

UOB

Bank Account No.:

3783071477

Bank Code / Branch Code:

7375 / 063

Swift Code

Email Address:

CLAIMS@KTGROUP.COM.SG

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Kai

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

Authorised Signature and Company Stamp

Date: 12/09/2022



Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 September 2022 4:07 PM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3 // Lonpac ref: 22/22/22/VC05/025772

Dear Sirs/Mdm,

For an update, we have settled the matter as follows: -

1. Cost of Repair (w/GST)	7,864.50
2. Loss of Rental (9days x \$100.00)(w/GST)	963.00
Total	8,827.50

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 2 September 2022 1:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: [Seek Mandate] - Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3 // Lonpac ref: 22/22/22/VC05/025772

Lonpac External - General

Hi Hsiao Tong,

Thanks for your prompt action.

Please proceed to offer from \$8,720.50 up to \$8,934.50.

For rental, please start negotiation with \$80 per day first.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 2 September 2022 11:02 am

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: [Seek Mandate] - Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3 // Lonpac ref: 22/22/22/VC05/025772

Your ref: **22/22/22/VC05/025772**

Our ref : CC4/LPC22004373/Uga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD3972U (LONPAC) AND GBH4364H (TP) ON 06/05/2022

We refer to the above matter.

The accident occurred when our driver changed lane and collided onto third party vehicle. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer "KT GARAGE PTE LTD" at **\$8,934.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,318.17	\$ 7,864.50 (\$7,350.00 + 7%GST)
2. Loss of Rental (21days x \$120.00)(w/GST)	\$ 2,696.40	\$ 1,070.00 (10days x \$100.00)(w/GST)
Total	\$ 19,014.57	<u>\$ 8,934.50</u>

Surveyor recommended 7days for repair + 1PRS + 1Sunday + 1PH(16/05/22) = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 1 September 2022 5:22 PM

To: claims@ktgroup.com.sg; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3 // Lonpac ref: 22/22/22/VC05/025772

Lonpac External - General

WITHOUT PREJUDICE

Hi Kai,

Thank you for your email.

Our appointed adjuster from LKK will get back to you within next 5 working days. Please kindly hold hands. Thank you.

Hi Hsiao Tong,

Thank you for taking my phone call just (as I understand that Cecilia is on leave today).

Please do the needful urgently by tomorrow or next Monday. Thanks

Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Thursday, 1 September 2022 10:49 am
To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>;
GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Dear Cecilia,
With reference to our email below, we have not received your offer till date.
Please kindly let us have your offer within the next 5 working days. Failing which our client may no choice but to seek for legal action.
Thank you and have a great day.
Kai

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Friday, July 29, 2022 4:09 PM
To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>;
'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Dear Cecilia,
Please see attached LOD and documents.
Please kindly let us have your offer soonest.
Thank you and have a great day.
Kai

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, July 22, 2022 3:15 PM
To: claims@ktgroup.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

WITHOUT PREJUDICE

Hi,

Kindly provide us with LOD to seek quantum.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 21 July 2022 10:00 am

To: claims@ktgroup.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Without Prejudice

Hi,

We are currently in the process of generating report

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>

Sent: Wednesday, 20 July 2022 4:28 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Dear All,

With reference to our email below, we have not heard from you yet.

If there's no reply within the next 7 working days, then our client will have no choice but to seek for legal action to recover the losses.

Thank you and have a great day.
Kai

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Tuesday, June 28, 2022 2:49 PM
To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Dear All,
There's no footage for this case. Thank you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, June 22, 2022 9:57 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; claims@ktgroup.com.sg
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Without Prejudice

Hi Gerald,

We are pending for TP video since 24/05/2022. Till date, we have yet to receive from them.

Hi KT Garage,

Please provide us a copy of video footage soon.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 22 June 2022 12:14 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; claims@ktgroup.com.sg; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 21 June 2022 1:25 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; claims@ktgroup.com.sg

Subject: FW: Pre- Notification for vehicle GBH4364H

Lonpac External - General

Dear Yan,

Please forward the email to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>

Sent: Tuesday, 21 June 2022 1:22 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>
Subject: RE: Pre- Notification for vehicle GBH4364H

Dear Gerald,

Please kindly advise the liability of this case and whether Lonpac wants direct settlement with us.

Thank you

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Tuesday, May 10, 2022 3:20 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'ENG HUEY NI' <hneng@lonpac.com>
Subject: RE: Pre- Notification for vehicle GBH4364H

Hi Gerald,

Kindly assign Marcus Chua from LKK as the appointed surveyor.

Meanwhile, please kindly advise whether this will be a direct settlement case.

Thank you in advance.

Kai
KT Garage Pte Ltd



HP: +65 8298 1957
Office: +65 6100 0425 Fax : 6841 7181
Address: Auto Bay@ Kaki Bukit Avenue 6
Entrance 'A' #01-04 Singapore 417883

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 10 May 2022 3:06 pm
To: claims@ktgroup.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>
Subject: FW: Pre- Notification for vehicle GBH4364H

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 22/22/22/VC05/025772

Dear Kai,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Lim Teow Guan - LKK

4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

For motor related enquiries , please email to mt_claim@lonpac.com

Aside to Huey NI - FYI

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ELIZABETH GOH SUAN CHOO <elizabethgoh@lonpac.com>
Sent: Tuesday, 10 May 2022 2:59 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: CATHERINE CHAN MIEW HAN <catherinechan@lonpac.com>
Subject: FW: Pre- Notification for vehicle GBH4364H

Lonpac External - General

Hi Motor Claim,

Please kindly assist.

Thanks & Regards
Elizabeth Goh

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Tuesday, 10 May 2022 2:30 pm
To: Customer SG <customer_sg@lonpac.com>
Subject: Pre- Notification for vehicle GBH4364H

Dear Sir/Mdm,

ACCIDENT INVOLVING OUR CLIENT'S VEHICLE GBH4364H AND YOUR INSURED'S VEHICLE XD3972U ON 06/05/2022

We refer to the above matter

Our client's vehicle will be ready for survey. Please send us list of surveyors under your panel

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

Kai
KT Garage Pte Ltd



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