

Mei Kwan (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 23 May, 2022 9:34 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Cecilia Chong (LKK Auto); Admin A
Subject: FW: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3 I
Our Ref: 22/22/22/VC05/025772
Attachments: XD3972U.pdf

Lonpac External - Confidential

Hi Mei Kwan,

Thanks for your email and update.

We attach the insured GIA for your perusal.

Please let us have the preliminary advice once it is ready.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Sunday, 22 May 2022 6:18 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre- Notification for vehicle GBH4364H *** LKK REF: CC4/LPC22004373/Uga3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- TP GIA report

Please note that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, May 10, 2022 3:28 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Pre- Notification for vehicle GBH4364H

Lonpac External - General

Dear Meng Yan,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>

Sent: Tuesday, 10 May 2022 3:20 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>

Subject: RE: Pre- Notification for vehicle GBH4364H

Hi Gerald,

Kindly assign Marcus Chua from LKK as the appointed surveyor.

Meanwhile, please kindly advise whether this will be a direct settlement case.

Thank you in advance.

Kai

KT Garage Pte Ltd



HP: +65 8298 1957
Office: +65 6100 0425 Fax : 6841 7181
Address: Auto Bay@ Kaki Bukit Avenue 6
Entrance 'A' #01-04 Singapore 417883

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 10 May 2022 3:06 pm
To: claims@ktgroup.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>
Subject: FW: Pre- Notification for vehicle GBH4364H

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 22/22/22/VC05/025772

Dear Kai,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

For motor related enquiries , please email to mt_claim@lonpac.com

Aside to Huey NI - FYI

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: ELIZABETH GOH SUAN CHOO <elizabethgoh@lonpac.com>
Sent: Tuesday, 10 May 2022 2:59 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: CATHERINE CHAN MIEW HAN <catherinechan@lonpac.com>
Subject: FW: Pre- Notification for vehicle GBH4364H

Lonpac External - General

Hi Motor Claim,

Please kindly assist.

Thanks & Regards
Elizabeth Goh

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Tuesday, 10 May 2022 2:30 pm
To: Customer SG <customer_sg@lonpac.com>
Subject: Pre- Notification for vehicle GBH4364H

Dear Sir/Mdm,

ACCIDENT INVOLVING OUR CLIENT'S VEHICLE GBH4364H AND YOUR INSURED'S VEHICLE XD3972U ON 06/05/2022

We refer to the above matter

Our client's vehicle will be ready for survey. Please send us list of surveyors under your panel

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

Kai
KT Garage Pte Ltd



HP: +65 8298 1957
Office: +65 6100 0425 Fax : 6841 7181
Address: Auto Bay@ Kaki Bukit Avenue 6
Entrance 'A' #01-04 Singapore 417883