

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2205-034

Your Ref : SNB7953C, SLT3469P, SLB8890S [TPA]

Date : 02.June 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0555A AND SNB7953C, SLT3469P, SLB8890S [TPA] ON
06/05/22 03:00 pm ALONG CTE TOWARDS AYE**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,119.50
2.	Loss of Rental for <u>7</u> days @ \$ <u>81.13</u> per day	\$	567.91
3.	Loss of Income for <u>7</u> days @ \$ <u>50.00</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,044.90

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0555A and SNB7953C, SLT3469P, SLB8890S [TPA] along CTE TOWARDS AYE on 06/05/22 03:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 1 (day) of June 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,850.00** (Global Sum) for vehicle no. **SHD 555A** that was damaged pursuant to the accident which occurred on **06/05/2022** (date) along **CTE** (location) involving vehicle no/s **SNB7953C**. This is pursuant to the inspection conducted on **09/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHD 555A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 555A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 06 (month) 20 22 (year)



Signed by appointed surveyor

↓



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2205-081 DATE : 27. May 2022 REFERENCE NO : AAD2205-034 TERMS : Net 30 Days DUE DATE : 26. June 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0555A;DOA 06.05.2022(LUMP SUM-22)	1	4,119.50	4,119.50

Total SGD Excl. GST : 3,850.00**7% GST :** 269.50****** FOUR THOUSAND ONE HUNDRED NINETEEN AND FIFTY SGD ONLY ********Total SGD Incl. GST :** 4,119.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

02 June, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 06/05/22 03:00 pm at CTE TOWARDS AYE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0555A. The taxi was hired to CHONG SWEE GEOK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

06-05-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2205-034	Accident Date 06-05-2022
5/6/2022 15:45	5/12/2022 11:30	SHD0555A

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 May 2022 / 16:37:17

Receipt Date/Time : 06 May 2022 / 16:37:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220506-003087

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - FBH5004R				
As at 27 Apr 2022/20:15:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - FBH5004R Enquiry Fee 20220506163520440781	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SNB7953C				
As at 06 May 2022/15:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SNB7953C Enquiry Fee 20220506163520534418	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 May 2022 8:22 AM
To: JIAOJIAN222@HOTMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SNB 7953C(AIG) /SHD 555A / OTHERS AT/ALONG CTE ON 06/05/2022

19 May 2022

Jiao Jian [By Email Only]

Dear Sir/Madam,

You Ref: SNB7953C

Our Ref: CC4/AIG22004364/Kpa3

ACCIDENT INVOLVING SNB 7953C(AIG) /SHD 555A / OTHERS AT/ALONG CTE ON 06/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD555A against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 May 2022 17:59	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	10 May 2022 17:59	Clm Veh Model Changed	(205736) RENAULT LATITUDE 2.0 L DCI AUTO D/AB 4DR (A).	[A] HOW MEI KWAN
3	10 May 2022 17:59	Clm Created	Reg No: SHD555A. Acct Date: 2022/05/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	10 May 2022 17:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 May 2022 17:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/20	[A] HOW MEI KWAN
6	10 May 2022 17:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 May 2022 17:59	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	10 May 2022 17:59	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 May 2022 18:00	Label Added	(23):Express.	[A] HOW MEI KWAN
10	10 May 2022 18:00	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	13 May 2022 13:48	Clm Registration Modified	Acct Time:15:00:00->14:00:00.	[I] AIG OneClaim Integration User
12	17 May 2022 11:56	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	17 May 2022 11:56	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	19 May 2022 08:19	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	17 Jun 2022 09:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	17 Jun 2022 09:24	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	17 Jun 2022 09:24	Clm Dtl Modified	JPJ Reg. Date: -> 2016/02/04.	[A] JOANNE LEE KHANG MIN
18	17 Jun 2022 09:24	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	19 Jul 2022 17:35	Adj Mandate Request	Cur.Req:4782.60:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$4,119.50+ (b)LOR(5days x \$81.13): \$405.65 +(c)LOI(5days x\$50):\$250.00+ (d)Search fee: \$7.45 = Total: \$4,782.60 *3 recommendation r epair days + 1Sunday +1PRS = 5days *For your approval p	[A] CHEW HSIAO TONG
20	29 Jul 2022 08:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/20. Mandate Remarks: please proceed with settlement @ \$4,782.60 [COR-\$4119.50 LOR-\$405.65 LOI-\$250 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
21	29 Jul 2022 08:01	Adj Mandate Set	Approved:4782.60:please proceed with settlement @ \$4,782.60 [COR-\$4119.50 LOR-\$405.65 LOI-\$250 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
22	14 Oct 2022 17:18	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/20. Mandate Remarks: settlement via telephone conversation subject to documents TPV in workshop - 06/05/2022 - 12/05/2022 Global sum \$ 4,850.00 for amicable settlement. COR-\$4119.50 LOR-\$405.65 @ \$81.1	[I] Lee, Ming-Yao
23	14 Oct 2022 17:18	Adj Mandate Set	Approved:4850.00:settlement via telephone conversation subject to documents TPV in workshop - 06/05/2022 - 12/05/2022 Global sum \$ 4,850.00 for amicable settlement. COR-\$4119.50 LOR-\$405.65 @ \$81.13/day 5.5 days LOI-\$275 LTA-\$7.45	[I] Lee, Ming-Yao

Date From

Date To

Audit Type

None

Go

ACTIVITY

[19/05/2022 08:18] CHEW HSIAO TONG:
4 veh c.c. OI was 2nd car.
BOLA 28 -100% (Ass:0%)
[19/05/2022 08:18] CHEW HSIAO TONG:
SLT3469P -> SLB8890S -> SNB7953C(OI) -> SHD555A(TP)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2791245	10 May 2022 18:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD555A	SNB7953C	11.00
2792249	12 May 2022 19:50:11	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD555A	Mohdsalim, Mohamadamm arramdzan	xx.xx
2805515	17 Jun 2022 09:24:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD555A	SNB7953C	11.00