

Meng Yan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 10 May 2022 12:35 PM
To: Alfred Quah; 'SUR'; assignments
Subject: RE: SNM22D203178/C02/GBG6155L/LEWLC / RE: TP CLAIM YOUR REF GBD2759L

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Alfred Quah <alfredautoss@gmail.com>
Sent: Tuesday, May 10, 2022 12:04 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: SNM22D203178/C02/GBG6155L/LEWLC / RE: TP CLAIM YOUR REF GBD2759L

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny

Can arrange for LKK Auto to survey our client vehicle ASAP .

Thank you.

Best Regards

Alfred QUAH (Mr)

GOH LEE HWA AUTOMOBILE PTE LTD

HP/Whatsapp: 9145-4773

Tel: 6483-4586

FAX: 6483-4882

Email: alfredautoss@gmail.com

Address:

BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2

SINGAPORE 569538

On Tue, May 10, 2022 at 10:50 AM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D203178/C02/GBG6155L/lewlc

Your reference: GBD2759L

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG6155L & GBD2759L on 07/05/2022

We refer to your email of 09/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, May 10, 2022 10:45 AM
To: 'Alfred Quah' <alfredautoss@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D203178/C02/GBG6155L/LEWLC / RE: TP CLAIM YOUR REF GBG6155L

Without Prejudice

Dear Jenny,

Please conduct PRS for GBD2759L.

Note: officer in charge Jenny Lew 63896172.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅
城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

From: Alfred Quah <alfredautoss@gmail.com>
Sent: Monday, 9 May 2022 4:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: TP CLAIM YOUR REF GBG6155L

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

CHINA TAI PING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD #16-00 SPRINGLEAF TOWER
SINGAPORE 079909
TEL: 6389-6111 FAX: 6222-1033

[WITHOUT PREJUDICE SAVE AS TO COSTS] (URGENT)

Dear Sir/Mdm,

Re: Accident involving VEHICLE NO: GBD2759L AND GBG6155L AT WOODLANDS AVE 12 TWDS SLE ON 7/5/2022 08:20 SGT

We act for ASIA FABRICATION PTE LTD . His vehicle was damaged in the above accident as a result. Our client wishes to proceed with the damage repair, please let us know by written notice within 2 working days of the receipt of this email, if you would like to conduct a PRE-REPAIR SURVEY.

Our client' s vehicle is at the following location

.

BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2

SINGAPORE 569538

In compliance with the NIMA PROTOCOL, please let us have your 10 Surveyors.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Best Regards

Alfred QUAH (Mr)

GOH LEE HWA AUTOMOBILE PTE LTD

HP/Whatsapp: 9145-4773 Tel: 6483-4586 FAX: 6483-4882

Email: alfredautoss@gmail.com

Address: BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2

SINGAPORE 569538