

## Meng Yan

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 10 May 2022 7:42 AM  
**To:** Lau; SUR; assignments  
**Cc:** connect3winnie@gmail.com  
**Subject:** RE: SNM22D203141/C02/SKF8987M/TANCHC / FW: Request for pre repair inspection for accident involving PA5772Y & SKF8987M( yr insured ) on 09/05/2022  
**Attachments:** PA5722Y.pdf

### WITHOUT PREJUDICE

Dear Lau,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Lau <connect3lau@gmail.com>  
**Sent:** Monday, 9 May 2022 5:30 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** connect3winnie@gmail.com  
**Subject:** Re: SNM22D203141/C02/SKF8987M/TANCHC / FW: Request for pre repair inspection for accident involving PA5772Y & SKF8987M( yr insured ) on 09/05/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

We would like LKK Steve to attend the survey

Thank you  
Ms Lau  
Tel: 8188 4136  
Connect 3  
566 Woodlands Road  
(Mandai Estate) S 728697

On Mon, May 9, 2022 at 5:28 PM Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM22D203141/C02/SKF8987M/TANCHC**

**Your reference: PA5772Y**

Dear Sirs,

**ACCIDENT INVOLVING SKF8987M & PA5772Y ON 09/05/2022**

We refer to your email of 09/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 9 May 2022 5:18 PM  
**To:** 'connect3lau@gmail.com' <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>; 'connect3winnie@gmail.com' <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D203141/C02/SKF8987M/TANCHC / FW: Request for pre repair inspection for accident involving PA5772Y & SKF8987M( yr insured ) on 09/05/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for PA5772Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>  
**Sent:** Monday, 9 May 2022 3:11 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Winnie Chai (via Google Drive) <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>  
**Subject:** Request for pre repair inspection for accident involving PA5772Y & SKF8987M( yr insured ) on 09/05/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

Attached is the GIA report.

Pls kindly let us have the surveyor list

Thank you  
Ms Lau  
Tel: 8188 4136  
Connect 3  
566 Woodlands Road  
(Mandai Estate) S 728697