

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 503 E**
Your Ref : **SMG 1195 Z**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 08.05.2022 @ 03:10 hours along Kitchener Road & Jalan Besar involving vehicles SHC 503 E and SMG 1195 Z

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$ 31,030.00
2. Loss of Income for 13 Days x \$80/ per day	\$ 1,040.00
3. Loss of Rental for 13 Days x \$125.19/ per day (With GST)	\$ 1,627.47
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
TOTAL	\$ 33,784.92

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

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Proforma Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : PF.LT.2211011
Inv. Date : 11-11-2022
Ref : 08.05.2022
Terms : 14 Days
Veh. No. : SHC 503 E
Make & Model : Ioniq

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$29,000.00	\$29,000.00	\$2,030.00

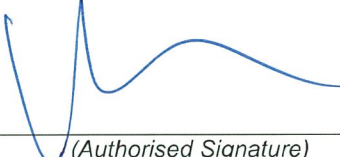
Remarks:
SHC 503 E

Subtotal for invoice : S\$29,000.00
GST (7.0%) : S\$2,030.00
Total : S\$31,030.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

*On behalf of **BIFROST AUTO PTE. LTD.***

(Customer's Signature and Company Stamp)



(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

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GST at 7% is charged where applicable

Our Ref: CC22050108



Date: 13 May 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/05/2022 @ 03:10 hrs
ALONG KITCHENER RD and JLN BESAR
INVOLVING SMG1195Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0503E** (the "Taxi"). The Taxi was hired to **NG AH HONG IC NO SXXXX609G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 May 2022 / 10:44:47

Receipt Date/Time : 09 May 2022 / 10:44:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220509-000978

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMG1195Z

As at 08 May 2022/03:10:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SMG1195Z Enquiry Fee 20220509104357037570	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

411911XXXXXX7094	eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

2915508
405745

[illegible][illegible]

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 08.05.2022 @ 03:10 hours along Kitchener Road & Jalan Besar involving vehicles SHC 503 E and SMG 1195 Z

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 503 E** at my request, I/We, **Ng Ah Hong** ("the claimant") of **5 Sireh Place Singapore 534186** (address) bearing NRIC No **S xxxx609G** the owner / hirer of motor vehicle no **SHC 503 E**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.


I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 20 day of 05 (month) 20 22 (year)



Signed by "the claimant"

Name: **Ng Ah Hong**

NRIC No: **S xxxx609G**



Signed by Bifrost Auto Pte Ltd

Name: Regina

BIFROST AUTO PTE. LTD.

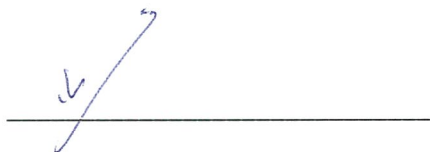
Co. Reg. No. : 201929175W

SATISFACTION VOUCHER

I / We, Ng Ah Hong hereby confirm that repairs to my / our vehicle no. SHC 503 E have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 08.05.2022 @ 03:10 hrs

Date out: 20.05.2022 @ 1630



Owner's Signature

Name: Ng Ah Hong

NRIC No.: S xxxx609G

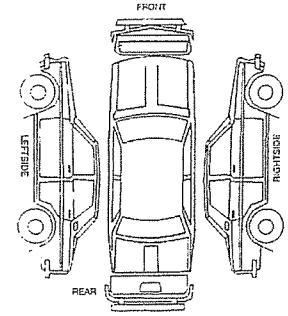
Date: 20.05.2022

Time: 1630 hrs .

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>8/5/20</u>	Time Received: <u>0315</u>	3. Vehicle Type:	4. Type of Towing:
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis		<input type="checkbox"/> Private	<input checked="" type="checkbox"/> Normal Tow
Name of Customer :		<input checked="" type="checkbox"/> Taxi (CTPL/CCPL)	<input type="checkbox"/> King Dolly
Contact No. :	<u>88158820</u>	<input type="checkbox"/> Fleet	<input type="checkbox"/> Flat Bed
Vehicle No. :	<u>SHK503E</u>	<input type="checkbox"/> STK (Boon Lay)	<input type="checkbox"/> Crane-up
Make / Model / Colour :	<u>Tonig</u>	5. Nature of Service:	6. Parts Replaced/Remarks:
Email :		<input type="checkbox"/> Jumpstart	
		<input checked="" type="checkbox"/> Recovery	
		<input type="checkbox"/> Change Tyre / Battery	

7. Location: <u>Jln Besar</u>	8. Vehicle Tow - In Workshop:
9. Preferred Workshop:	<input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed
<input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan	<input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty
<input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi	<input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty
<input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD)	<input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power
<input type="checkbox"/> Others: _____	<input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled
	<input type="checkbox"/> Return Taxi

10. Odometer Reading : _____	11. Radio / CD Player	
Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E	<input type="checkbox"/> OK	
	<input type="checkbox"/> Faulty	
	<input type="checkbox"/> Not tested	

Job Attended

12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> OTHERS	# : Cracked X : Dented / : Scatched O : Missing Signature of Customer
Name of Driver : <u>Ryan</u>	
Vehicle No. : <u>SP79510</u>	
Time Dispatch : <u>1215</u>	
Time of Arrival : <u>0455</u>	
Time Completed : <u>0520</u>	

Cash Invoice Details (if applicable)

13. Cash Invoice No. :	
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Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date	Time	Signature of Customer
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14. WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard
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WORKSHOP COPY



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 220790

Date: 08/05/2022

寶號

Messrs: Bifra Auto P L

車號

Vehicle No: 8HC 503E

車型

Model No: IONIQ

時間(日/夜)

Time (day/night): Contact No:

由

Location: Jalan Besar

到

To: LY comfort

Cash \$: 80.00/xx

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint