

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : SHC 503 E
Your Ref : SMG 1195 Z

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 08.05.2022 @ 03:10 hours along Kitchener Road & Jalan Besar involving vehicles SHC 503 E and SMG 1195 Z

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$ 31,030.00
2. Loss of Income for 13 Days x \$80/ per day	\$ 1,040.00
3. Loss of Rental for 13 Days x \$125.19/ per day (With GST)	\$ 1,627.47
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
TOTAL	\$ 33,784.92

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 08.05.2022 @ 03:10 hours along Kitchener Road & Jalan Besar involving vehicles SHC 503 E and SMG 1195 Z

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 503 E** at my request, I/We, **CITYCAB PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199502839G** the owner of motor vehicle no **SHC 503 E**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

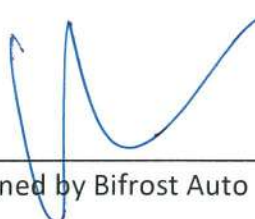
Dated this 19 day of 01 (month) 2023 (year)

CITYCAB PTE LTD
CO. REG. NO. 199502839G

Joseph (S) 19 January 2023
Signed by "the claimant"

Name: **CITYCAB PTE LTD**

UEN No: 199502839G


Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN00037412201 Claim No : SNM22D203195C02

Claimant : CITYCAB PTE LTD

Amount : **S\$33,394.92**
SINGAPORE DOLLARS THIRTY THREE THOUSAND THREE HUNDRED
NINETY FOUR AND CENTS NINETY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC503E
Insured Vehicle No. : SMG1195Z

Date of Loss : 08/05/2022
Place of Accident : KITCHENER ROAD TOWARDS JALAN BESAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG SHENG YONG,JOEL
Driver Name : ONG SHENG YONG,JOEL


from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	31,030.00
(3) Loss of Use /Rental/Earning	S\$	2,277.47
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	33,394.92
	=====	

Claimant Name : CityCab Pte Ltd

NRIC No : 199502839G

Signature :  **CITYCAB PTE LTD**
CO. REG. NO. 199502839G
Phoebe (7) 19 January 2023

Date : 19/01/2023

BIFROST AUTO PTE. LTD.

GST, Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : PF.LT.2301006
Inv. Date : 25-01-2023
Ref : 08.05.2022
Terms : 30 Days
Veh. No. : SHC 503 E
Make & Model : Ioniq

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$29,000.00	\$29,000.00	\$2,030.00

Subtotal for invoice : S\$29,000.00
GST (7.0%) : S\$2,030.00
Total : S\$31,030.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CC22050108



Date: 13 May 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/05/2022 @ 03:10 hrs
ALONG KITCHENER RD and JLN BESAR
INVOLVING SMG1195Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0503E** (the "Taxi"). The Taxi was hired to **NG AH HONG IC NO SXXXX609G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

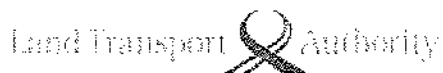
Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

25415508
54c503E

[illegible][illegible]

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 May 2022 / 10:44:47

Receipt Date/Time : 09 May 2022 / 10:44:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220509-000978

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMG1195Z

As at 08 May 2022/03:10:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SMG1195Z

Enquiry Fee

20220509104357037570

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

411911XXXXXX7094 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

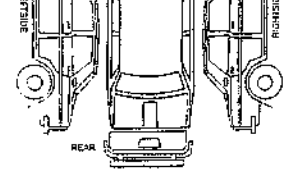
Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>8/5/15</u>	Time Received: <u>0315</u>	3. Vehicle Type:	4. Type of Towing:
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis		<input type="checkbox"/> Private	<input checked="" type="checkbox"/> Normal Tow
Name of Customer :		<input checked="" type="checkbox"/> Taxi (CTPL/CCPL)	<input type="checkbox"/> King Dolly
Contact No. :	<u>88138820</u>	<input type="checkbox"/> Fleet	<input type="checkbox"/> Flat Bed
Vehicle No. :	<u>SAK503E</u>	<input type="checkbox"/> STK (Boon Lay)	<input type="checkbox"/> Crane-up
Make / Model / Colour :	<u>Volvo</u>	5. Nature of Service:	6. Parts Replaced/Remarks:
Email :		<input type="checkbox"/> Jumpstart	
		<input checked="" type="checkbox"/> Recovery	
		<input type="checkbox"/> Change Tyre / Battery	

7. Location: <u>Jln Besar</u>	8. Vehicle Tow - In Workshop:
9. Preferred Workshop:	<input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed
<input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan	<input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty
<input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi	<input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty
<input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD)	<input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power
<input type="checkbox"/> Others: _____	<input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled
	<input type="checkbox"/> Return Taxi

10. Odometer Reading : _____	11. Radio / CD Player
Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E	<input type="checkbox"/> OK
	<input type="checkbox"/> Faulty
	<input type="checkbox"/> Not tested

Job Attended		 <p># : Cracked X : Dented / : Scratched O : Missing</p> <p>Signature of Customer _____</p>
12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> OTHERS		
Name of Driver : <u>Ryan</u>		
Vehicle No. : <u>U1779510</u>		
Time Dispatch : <u>0315</u>		
Time of Arrival : <u>0435</u>		
Time Completed : <u>0520</u>		

Cash Invoice Details (if applicable)

13. Cash Invoice No. :	
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Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date	Time	Signature of Customer
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14. WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard
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47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 220790

Date: 08/05/2022

寶號

Messrs: Bifrat Auto P L

車號

Vehicle No: 8HC 503E

車型

Model No: 10N1Q

時間(日/夜)

Time (day/night): Contact No:

由

Location: Jalan Besar

到

To: LY comfort

Cash \$: 80.00/xx

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name: 9

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.


- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

<STANDARD LETTER> ACCIDENT INVOLVING SMG 1195Z & SHC 503E ON
08/05/2022 ***

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Tue 17/5/2022 1:23 PM

To: joel.osy91@gmail.com <joel.osy91@gmail.com>

 1 attachments (2 MB)

TP VIDEO.mp4;

Our Ref: CC6/CTI22004323/ga3

17 MAY 2022

ONG SHENG YONG,JOEL

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 1195Z & SHC 503E ON 08/05/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com%7C\]](mailto:CeciliaChong@lkkauto.com%7C)CeciliaChong@lkkauto.com, FAX:
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 4 January 2023 9:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - : SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

[Confidential]

Dear Hsiao Tong,

Please proceed as propose and settle with breakdown basic.

Kindly request Final Repair Bill from claimant.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 16 December 2022 11:58 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - : SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

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Your ref: **SNM22D203195C02**

LKK ref : CC6/CTI22004323/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMG1195Z(CHINA TAIPING) AND SHC503E(TP) ON 08/05/2022

We refer to the above matter.

Third party video shows that third party was driving straight with traffic light green in third party favour. Insured driver made a right turn and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"BIFROST AUTO PTE LTD"** at **\$33,394.92(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 69,225.05	\$ 31,030.00 (\$29,000.00 + 7%GST)
2. Loss of Rental (13days x \$125.19)	\$ 1,627.47	\$ 1,627.47 (13days x \$125.19)
3. Loss of Income (13days x \$80.00)	\$ 1,040.00	\$ 650.00 (13days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. TOWING FEE	\$ 80.00	\$ 80.00
Total	\$ 71,979.97	\$ 33,394.92

Surveyor recommended 13days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 November 2022 7:51 AM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

Dear Jacqueline,

We are preparing report to seek mandate from your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 21 November 2022 11:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

Dear Mei Kwan/Hsiao Tong,

Any update for this DS?

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 May 2022 5:24 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

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Dear So Chow,

Enclosed TP video for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 13 May, 2022 10:18 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

[Confidential]

Hi all

Please see attached for our insured GIA report as requested.

Password will be sent in the next email.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 12, 2022 1:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

This is the footer text, that is only added, when something is encrypted!

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