

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 10 May, 2022 10:14 AM
To: Assessment Dept
Cc: Admin A; Claims Dept; Ms Lim; Joseph Koh; Claims Dept; Claims Dept; Cecilia Chong (LKK Auto)
Subject: RE: PRS for our client's vehicle SHC 503 E and your insured's vehicle SMG 1195 Z on 08.05.2022 *** LKK REF: CC6/CTI22004323/ga3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following and arrange for survey.

- ***evidence i.e. video and scene photo***
- ***PIR result (if any)***
- ***Estimated cost of repair***
- ***GIA / police report***

Our respective case handler, Cecilia will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Tuesday, 10 May, 2022 9:32 AM

To: Admin A <admin-a@lkkauto.com>; Claims Dept <claims_ltr@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: PRS for our client's vehicle SHC 503 E and your insured's vehicle SMG 1195 Z on 08.05.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Ng Ah Hong, to notify you of the aforesaid accident involving our client's vehicle SHC 503 E and your insured's vehicle SMG 1195 Z on 08.05.2022.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMG 1195 Z for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **10.05.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD
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