

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 4 January 2023 9:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - : SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

[Confidential]

Dear Hsiao Tong,

Please proceed as propose and settle with breakdown basic.

Kindly request Final Repair Bill from claimant.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 16 December 2022 11:58 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - : SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

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Your ref: **SNM22D203195C02**

LKK ref : CC6/CTI22004323/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMG1195Z(CHINA TAIPING) AND SHC503E(TP) ON 08/05/2022

We refer to the above matter.

Third party video shows that third party was driving straight with traffic light green in third party favour. Insured driver made a right turn and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"BIFROST AUTO PTE LTD"** at **\$33,394.92(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 69,225.05	\$ 31,030.00 (\$29,000.00 + 7%GST)
2. Loss of Rental (13days x \$125.19)	\$ 1,627.47	\$ 1,627.47 (13days x \$125.19)
3. Loss of Income (13days x \$80.00)	\$ 1,040.00	\$ 650.00 (13days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. TOWING FEE	\$ 80.00	\$ 80.00
Total	\$ 71,979.97	\$ 33,394.92

Surveyor recommended 13days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 November 2022 7:51 AM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

Dear Jacqueline,

We are preparing report to seek mandate from your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 21 November 2022 11:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

Dear Mei Kwan/Hsiao Tong,

Any update for this DS?

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 May 2022 5:24 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

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Dear So Chow,

Enclosed TP video for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 13 May, 2022 10:18 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

[Confidential]

Hi all

Please see attached for our insured GIA report as requested.

Password will be sent in the next email.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 12, 2022 1:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

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