

## Mei Kwan (LKKAuto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Friday, 13 May, 2022 10:18 AM  
**To:** Mei Kwan (LKKAuto); Claims Dept of CTI  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: SNM22D203195C02 - Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022  
**Attachments:** EncryptedFiles.zip

[Confidential]

Hi all

Please see attached for our insured GIA report as requested.

Password will be sent in the next email.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, May 12, 2022 1:03 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SMG1195Z (OI : CTI - TBA) and SHC503E (TP : LKK REF - CC6/CTI22004323/ga3) on 08/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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