

LONPAC INSURANCE BHD
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Your Insured Veh No. : **XD2001D**
Your Ref :
Our Ref : **SLN4718X**
Date : **10/06/2022**

WITHOUT PREJUDICE

Dear Sir/Madam

**Accident involving XD2001D and SLN4718X
on 07/05/22 at PIE EXIT JLN EUNOS.**

Please refer only to the boxes marked (x).

- ☒ We refer to ☒ the above accident
☐ our/your letter dated
- ☒ We have been authorised by the owner of vehicle number **SLN4718X** which was damaged by your insured's motor vehicle number **XD2001D** in the aforesaid accident.
- ☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	5,150.98
Survey report fees	-
Loss of Use(days @ \$0.00 per day)	-
Car Rental Fees	600.00
GIA/LTA search fees	2.00
Total S\$	5,752.98

- ☒ We forward herewith the following relevant supporting documents:-
- ☐ Survey Reports & photographs (To be returned within 7 days on demand)
 - ☒ Final repair bill(Tax Invoice)
 - ☐ Bill/Receipt for the excess
 - ☒ Rental Agreement
 - ☐ Copy of the Insurance Certificate
 - ☐ Copy of NRIC/Driving licence
 - ☒ Copy of LTA/GIA vehicle search
 - ☐ Non-injury motor report form
 - ☒ Letter of Authority
- ☒ Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**
- ☐ Any request for a re-survey of our client's vehicle must be arrange within the **14** days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.
- ☒ Please note that you should send to us an acknowledgment of receipt of this letter within **07** days of your receipt of this letter.

Yours faithfully,



SME MOTOR PTE LTD
encl:

WE HEREBY ACKNOWLEDGE RECEIPT

PLEASE CHOP AND SIGN Date: _____

LETTER OF AUTHORITY

To: M/s Lompac Insurance BHD
Singapore

Accident involving my/our vehicle no. SLN 4718X and XD 2001D on 07/05/22

Along PIE exit 21st Eunos

I/We, Hui EE Fang Arthur NRIC No. S8016860H

Of BK PD Bedok reservoir Rd #10-162 Singapore 40120

the registered owner of vehicle no. SLN 4718X at the material time of accident, do

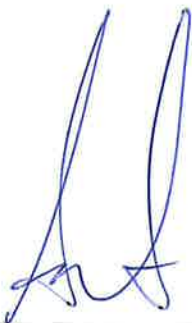
hereby authorise Messrs SME MOTOR PTE LTD as my/our agent and representative

to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as

owner/operator/insurer of vehicle no. XD 2001D.

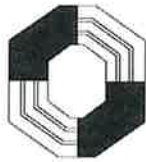
I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue your cheque in favour of "M/s. SME MOTOR PTE LTD".

Dated this 18 day of 5 2022



Signature of Owner of his/her/their
Duly Authorised Representative

Company's Stamp (For Firm).



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025769
DATE : 18 AUGUST 2022

Without Prejudice
to any claim for
personal injury

DISCHARGE VOUCHER

I/We, HII EE FANG ARTHUR confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XD 2001D the sum of Singapore Dollar Five Thousand Seven Hundred Fifty Two and Cents Ninety Eight Only (\$5,752.98) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLN 4718X and XD 2001D on 07 May 2022 along PIE TWDS CHANGI.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ENG BAN HUAT PTE LTD AND/OR CHEN XUEJIAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SME MOTOR PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

04/10/2022

Signature of vehicle owner/Date

Hii Ee Fang Arthur

Name of vehicle owner /Date

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6, #02-15@ Kaki Bukit, Singapore 417883

TEL: 6747 6106 (6 lines) Fax: 6744 2368 Email: service@smemotor.com.sg

GST:201119451E RCB NO:201119451E

M/S : LONPAC INSURANCE BHD
300 Beach Road #17-04/06
The Concourse
Singapore 199555

TEL: FAX:
ATTN: Motor Claim Department

TAX INVOICE

No : 22050903
Date : 10/06/2022
Policy No : D22MTPV01005902
Veh Reg No : SLN4718X
Make / Model : HONDA VEZEL
Your Ref No : 22/LP/TP-087(05)
Claim Type : TP CLAIM
Accident Date : 07/05/2022

Discription	Quantity	List Price	Amount
Cost Price		S\$	S\$
1 REAR WINDSCREEN MOULDING	4 pcs	\$30.00	\$120.00
2 REAR GATE	1 PC		\$650.00
3 REAR GATE OUTER GARNISH	1 PC		\$145.00
4 REAR GATE "VEZEL" PLATE	1 PC		\$45.00
5 REAR GATE LOCK	1 PC		\$90.00
6 REAR GATE INNER RUBBER	1 PC		\$85.00
7 REAR GATE INNER TRIMBOARD	1 PC		\$155.00
8 TRIMBOARD CLIPS	15 PCS	\$2.00	\$30.00
9 REAR GATE LAMP	2 PCS	\$165.00	\$330.00
10 REAR BUMPER (CTR)	1 PC		\$230.00
11 REAR BUMPER CORNER	1 PC		\$105.00
12 REAR BUMPER RETAINER LH	1 PC		\$20.00
13 REAR BUMPER CLIPS	10 PCS	\$2.00	\$20.00
14 TAIL LAMP	2 PCS	\$285.00	\$570.00
TOTAL			\$2,595.00
Add 20%			\$519.00
			\$3,114.00
Special Net			
1 REAR WINDSCREEN GUM	1 PC		\$40.00
2 REAR GATE SEALANT	1 PC		\$40.00
3 REAR NUMBER PLATE	1 PC		\$40.00
TOTAL			\$120.00
Labour			
1 WIRE CHECKING			\$20.00
2 REMOVE & REFIX REAR WINDSCREEN			\$120.00
3 REMOVE & REFIX REAR BOOT UPHOLSTERY			\$60.00
4 TRANSFER REAR GATE COMPONENTS			\$60.00
5 CAVITY PROTECTION			\$40.00
6 LABOUR CHARGE			\$580.00
7 SPRAY PAINTING			\$700.00
TOTAL			\$1,580.00
			Amount Before Excess \$4,814.00
			Add GST @7% \$336.98
			Total Amount Payable \$5,150.98

For SME MOTOR PTE LTD



AUTHORISED SIGNATURE



CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680

REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 9246

HIRER'S PARTICULAR		Vehicle No: SJU3449R		Mileage Out: 203830			
Hirer: Hii Ee Fang Arthur		Make & Model: Toyota Altis		Auto / Manual Group: <input checked="" type="radio"/> Auto			
NRIC / Passport No: S8016860H		Date of Birth: 26.06.1980		OUT : Date 13/05/22			
Address: BLK 120 Bedok Reservoir Road				OUT : Time 1025hrs			
#10-162 S(470120)		Replace Veh No:		Mileage Out:			
Driving Licence No: S8016860H		Pass Date: 06.11.2012		OUT : Date			
Contact Number: 90884926				OUT : Time			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES					
Appointed Driver:		Daily 6 @ \$ 100/-	per day	600.	00		
NRIC / Passport No:		Weekly @ \$	per week				
Address:		Monthly @ \$	per month				
Driving Licence No:		Hours @ \$	per hour				
Contact Number:		Others @ \$					
		SUB-TOTAL \$ 600. 00					
New Insurance Policy Terms & Conditions as at 08-12-2010 1. NOT PERMITTED TO DRIVE - Not Covered Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience 2. ADDITIONAL EXCESS - S\$3000.00 Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		PETROL LEVEL					
		Out	E	<input checked="" type="radio"/> 1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$				600.	00
REMARKS		IMPORTANT! FOR SINGAPORE USE ONLY Excess Liability: S\$2500.00 Malaysia Excess (With Prior Consent): NOT ALLOWED					
							
		Hirer's Signature					
							
		Addition Driver's Signature					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
18/5/22	1700hrs	204130		

SLW4718X (SME)

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

OFFICIAL RECEIPT

M/s HII EE FANG ARTHUR

BLK 120 BEDOK RESERVOIR ROAD

#10-162, SINGAPORE 470120.

No: 273399

Date: 27.05.2022

S/No.	Description	Amount
1	RENTAL FEES FOR SJU 3449R VRA NO: 9246	\$ 600.00

SINGAPORE DOLLARS SIX HUNDRED ONLY

PAYMENT MODE:

CASH -

CHEQUE -


Chin Hui Car Rental

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XD2001D

Date of Accident

07/05/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **03/09/2021 - 02/09/2022**

Requested By **Han Zhuang Chou (SME MOTO...**

Requested Date **07/05/2022 12:54**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**



General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Bank Details for Payment By GIRO

Please fill up the required details listed below

Company Account No.	C00
Company Name	SME MOTOR PTE LTD
Bank Name	UOB
Bank Account Number	3483034960
Beneficiary Name	SME MOTOR PTE LTD
Bank Address	BEDOK BRANCH BLK 210 NEW UPPER CHANGI ROAD #01-711 SINGAPORE 460210
Bank Code and Branch Code	7375 / 027
Swift Code (Not applicable for personal transfer)	UOVBSGSG
Contact No	6747 6106
Fax No (if any)	6744 2368
Email Address (For Remittance Advice)	JENNY.HO@SMEMOTOR.COM.SG
Authorised Signature	
Name & Date	JENNY HO / 10.03.2020
Position	DIRECTOR / <i>France</i>
Company Stamp	

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 3 October 2022 9:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: FW: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022
Our Ref: TBA *** LKK REF: CC4/LPC22004313/ga3

Lonpac External - General

Dear Hsiao Tong,

FYI

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 18 August 2022 7:10 am
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022 Our Ref: TBA *** LKK REF: CC4/LPC22004313/ga3

Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 17 August 2022 2:54 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022 Our Ref: TBA *** LKK REF: CC4/LPC22004313/ga3

Lonpac Ref: **21/22/22/VC05/025769**

LKK Ref: CC4/LPC22004313/ga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 22/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "SME MOTOR PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,415.72	\$ 5,150.98
2. Loss of Rental (6days x \$100.00)	\$ 600.00	\$ 600.00 (6days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,017.72	<u>\$ 5,752.98</u>

**05days recommendation for repair + 1sunday = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 22 May 2022 7:17 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022 Our Ref: TBA *** LKK REF: CC4/LPC22004313/ga3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, May 10, 2022 12:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022 Our Ref: TBA *** LKK REF: CC4/LPC22004313/ga3

Lonpac External - General

Our Ref: 21/22/22/VC05/025769

Dear Mei Kwan,

Attached copy of insured 's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 10 May 2022 8:40 am
To: ONG LI LI <l1long@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: KENNY LIM CHING GHEE <kennylin@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022 Our Ref: TBA *** LKK REF: CC4/LPC22004313/ga3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 9 May, 2022 5:38 PM
To: ONG LI LI <l1long@lonpac.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: KENNY LIM CHING GHEE <kennylin@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022 Our Ref: TBA

Dear Li Li,

Thank you for the assignment.

Repairer arrange on 10.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 9 May 2022 4:13 PM

To: ying <ying@smemotor.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: KENNY LIM CHING GHEE <kennylin@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; jenny.ho@smemotor.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022 Our Ref: TBA

Lonpac External - General

Without Prejudice

Dear Ying

Please liaise with LKK Auto Consultants Pte Ltd.

Dear LKK

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ying <ying@smemotor.com.sg>

Sent: Monday, 9 May 2022 2:20 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: KENNY LIM CHING GHEE <kennylin@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; jenny.ho@smemotor.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SLN4718X & XD2001D DOA ON 07/05/2022

Dear Sirs / Madam,

Your ref: XD2001D

Our ref: SLN4718X

doa on 07/05/2022

Kindly arrange for survey, vehicle already lying in our workshop.

Kindly advise liability.

thanks & regards

YING

----- Forwarded Message -----

Subject:Attached Image

Date:Mon, 9 May 2022 14:15:12 +0800

From:ptr2@smemotor.com.sg

To:SME YING <ying@smemotor.com.sg>