

From: Chee So Chow sochow.chee@sg.cntaiping.com
Subject: RE: SNM22D202236 - SMS3139K / XE5840Z TP CLAIM 31.03.2022
Date: 13 April 2022 at 4:46 PM
To: Admin A admin-a@lkkauto.com, Summer Lee (LKK Auto) admin-d@lkkauto.com

CC

Hi Team

Please conduct survey by Steve Chen.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Friday, April 8, 2022 10:28 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SNM22D202236 - SMS3139K / XE5840Z TP CLAIM 31.03.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

We get STEVE CHEN to survey our client vehicle. Thank you

Regards,
Edwin

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 5 April 2022 6:00 am

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SNM22D202236 - SMS3139K / XE5840Z TP CLAIM 31.03.2022

This email was sent from outside of your organisation

Hi Edwin

We refer to your email of 02/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

At this juncture, we are seeking instruction on liability.

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Thanks and Best Regards

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From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Saturday, April 2, 2022 2:51 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: SMS3139K / XE5840Z TP CLAIM 31.03.2022

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Officer in Charge,

May we check for the liability of accident? Thank you

Regards,
Edwin

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Saturday, 2 April 2022 3:01 pm
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: scan to email

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