

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 3 April 2023 4:44 PM
To: Vic Alpeh S. Sanghilan; Kenneth Kong (LKKAUTO); SUR
Cc: Report
Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS
Attachments: LKKAdjustment (amend).pdf; LKKInspection .pdf

Dear Vic,

Sorry for the late reply.

Attach amend COR and no of days remain.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Wednesday, March 22, 2023 9:31 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Report <report@lkkauto.com>
Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear Veron,

We refer to the below email.

Please advise update on the COR and no. of days.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg
Website: <http://www.msfirstcapital.com.sg>

A Member of MS&AD Insurance Group

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From: Vic Alpeh S. Sanghilan
Sent: Friday, 3 February 2023 2:47 pm
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Report <report@lkkauto.com>
Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear Veron,

We refer to the below email.

Please advise update on the COR and no. of days.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg
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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 29 November 2022 7:29 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Report <report@lkkauto.com>
Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear Vic,

We are still waiting updates from Trans-Cab.

Will check with them again.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Friday, 25 November 2022 11:47 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Report <report@lkkauto.com>

Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear Veron,

Please advise update on the matter.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 19 October 2022 5:17 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Report <report@lkkauto.com>

Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear Vic,

We are waiting updates from Trans-Cab.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Monday, 17 October 2022 4:59 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Report <report@lkkauto.com>

Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear LKK,

We refer further to the below email.

Please advise on our below query as TP driver' solicitor is pressing for settlement on his injury claim with LOI.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg

Website: <http://www.msfirstcapital.com.sg>

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 12 October 2022 4:15 pm
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>; Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Reports (LKKAuto) <report@lkkauto.com>
Subject: FW: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear Vic,

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 12 October 2022 4:03 PM
To: SUR <sur@lkkauto.com>
Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Reports (LKKAuto) <report@lkkauto.com>
Subject: RE: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear LKK,

We refer further to the below email.

We would like to clarify on the matter as we received the TP LOD for both the PD and BI claims.

Based on the PD LOD, the COR is \$10,090.28 before GST and the no. of days claimed is 38 days for both LOR and LOI.

However, we noted that the surveyor recommended COR @ \$9,960.30 with 5 repair days.

As such, kindly check and confirm as your Survey Report do not tally with the TP Final Repair Invoice.

Kindly also assist to check if TP repairer made any parts order as the number of days claimed is too much compared to your recommended repair days.

If so, please assist to inform TP repairer to forward relevant supporting documents for our review.

We await to hear from you.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg

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From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Tuesday, 7 June 2022 4:52 pm

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Cc: Motor Claims <MotorClaims@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: Survey Report of Vehicle SHC 5678B Ref: D22001197MFCV/PTE/VS

Dear Harminder,

Enclose Survey Report of SHC 5678B.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933