

Meng Yan

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 9 May 2022 10:28 AM
To: G S Lim & Partners; Chee So Chow; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM22D203022C02 - PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured : GBJ 8139E / Our Ref : HL/SHM/12359/22/ck)

Without Prejudice
Save as to Cost

Dear Sir

Thanks for your reply

Hi LKK

Please conduct PRS.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>
Sent: Thursday, May 5, 2022 5:14 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: SNM22D203022C02 - PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured : GBJ 8139E / Our Ref : HL/SHM/12359/22/ck)

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Without Prejudice

Dear Sir / Madam,

We refer to your email dated 5 May 2022.

Kindly appoint **Mr Marcus Chua** to attend to the pre-repair survey of our client's vehicle SLR 7035S.

Please contact and liaise with the workshop directly to arrange for the pre-repair survey and obtain the requisite documents from them.

Workshop	Siang Hui Motor Works
Address	Blk 3006 Ubi Road 1 #01-338 Singapore 408700
Contact Person	Mr Tay
Tel No.	9630 9032

Thank you.

Best Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727
Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

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From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]
Sent: Thursday, 5 May, 2022 4:09 PM
To: 'G S Lim & Partners' <gslimlaw@singnet.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: RE: SNM22D203022C02 - PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured : GBJ 8139E / Our Ref : HL/SHM/12359/22/ck)

Dear Sir / Madam

We refer to your email of 05/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Please note the person-in-charge is Ms Pauline Tham.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
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From: G S Lim & Partners <gslimlaw@singnet.com.sg>
Sent: Thursday, May 5, 2022 3:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured : GBJ 8139E / Our Ref : HL/SHM/12359/22/ck)

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Dear Sir / Madam,

ACCIDENT AT CLARKE QUAY MULTI-STOREY CAR PARK ENTRANCE INVOLVING SLR 7035S & GBJ 8139E ON 30.04.22

We are instructed by M/s Siang Hui Motor Works to notify you of a road traffic accident on 30.04.22 at Clarke Quay Multi-Storey Car Park Entrance involving our client(s) vehicle registration number SLR 7035S and vehicle registration number GBJ 8139E driven by your insured at the material time. A copy of our client(s) Accident Statement is attached.

As a result of the accident, our client(s) vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client(s) shall proceed to repair the vehicle without further reference to you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727
Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

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