

Admin-D (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 9 May 2022 3:37 PM
To: Claims; assignments; SUR
Cc: Siew Chin; Billy Tan
Subject: RE: SNM22D203101/C02/SJQ9934M/TANKW / FW: Arrange for survey - Acc on 05.05.2022 invlg SLC 4245 B & SJQ 9934 M

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Wayne <wayne@procarcare.com.sg> **On Behalf Of** Claims
Sent: Monday, 9 May 2022 3:27 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Siew Chin <siewchin@procarcare.com.sg>; Claims <claims@procarcare.com.sg>
Subject: RE: SNM22D203101/C02/SJQ9934M/TANKW / FW: Arrange for survey - Acc on 05.05.2022 invlg SLC 4245 B & SJQ 9934 M

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Dear Adeline,

Please proceed with Marcus (LKK). Car is in workshop.

Dear Billy,

Appreciate if you can assist with the accident liability for the case.

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Monday, May 9, 2022 3:11 PM

To: Siew Chin <siewchin@procarcare.com.sg>; Claims <claims@procarcare.com.sg>

Cc: Billy Tan <billy.tan@sg.cntaiping.com>

Subject: RE: SNM22D203101/C02/SJQ9934M/TANKW / FW: Arrange for survey - Acc on 05.05.2022 invlg SLC 4245 B & SJQ 9934 M

Without Prejudice, Save as to Costs

Our reference: **SNM22D203101 C02/ SJQ9934M /Chngpw**

Your reference: SLC4245B

Dear Sirs

ACCIDENT INVOLVING SJQ9934M & SLC4245B ON 05/05/2022

We refer to your email of 07/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 9 May 2022 1:10 PM
To: siewchin@procarcare.com.sg; Claims <claims@procarcare.com.sg>; Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D203101/C02/SJQ9934M/TANKW / FW: Arrange for survey - Acc on 05.05.2022 invlg SLC 4245 B & SJQ 9934 M

Without Prejudice

Dear Adeline,

Please conduct PRS for SLC4245B.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Saturday, 7 May 2022 3:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 05.05.2022 invlg SLC 4245 B & SJQ 9934 M

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Dear Sir

Please refer to attached and arrange for survey.
Vehicle is in workshop

Regards,

Siew Chin
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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