

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 17 February 2023 1:31 PM  
**To:** Team AutoPro  
**Cc:** Hsiao Tong (LKKAUTO); SUR; CS A Team; Admin A  
**Subject:** RE: Finalization on COR : SGW 378 G / DOA: 04/05/2022

Dear Sir,

WITHOUT PREJUDICE

OIC—Ms Jaime , ref no: DM22HO00710/JT

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 17 February 2023 10:16 AM  
**To:** Team AutoPro <tap.finalization@gmail.com>  
**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Finalization on COR : SGW 378 G / DOA: 04/05/2022

Dear Sir,

Noted with thanks.

Will seek insurance for approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)>  
**Sent:** Thursday, 16 February 2023 5:38 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Finalization on COR : SGW 378 G / DOA: 04/05/2022

Dear all ,

**Without Prejudice**

Thank You for your prompt reply.

We are pleased to confirm our acceptance to your proposed COR @ \$ 15,000.00 & 11 Repair Days.

Kindly advise OIC and reference number (if any) for our submission of LOD.(Ignore if already mentioned in the reply

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,  
John Ko  
**Team AutoPro Pte Ltd**  
HP : 6258 1955  
Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Feb 16, 2023 at 5:25 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Sir,

**“Without Prejudice”**

We will be advising our Principal a cost of repair of LS \$15,000/- with 11 days of repair, subject to their approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)>

**Sent:** Thursday, 16 February 2023 5:16 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Finalization on COR : SGW 378 G / DOA: 04/05/2022

Dear Veron,

Attached with the ARP.

Thank you

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

Eric Lim

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Feb 14, 2023 at 4:00 PM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear Sirs,

**TOP URGENT**

We refer to the subject and regret to inform that despite our numerous chasers for COR finalization, it is still pending.

As a result of the delay to the COR finalization, it inevitably has delayed our client's LOD submission to your principal.

To avoid further delay, we appreciate your response by **21st February 2023 18:00**. Failing to, we have instruction from our client to have the SJE revoked and will have the same submitted to his lawyer for further proceedings.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Feb 14, 2023 at 11:20 AM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear All ,

Good day to you and hope this email serves you well.

**We would like to follow up with you on the finalize amount for the subject vehicle as customers are chasing for the status & making noise to the insurance side.**

**Appreciate your immediate attention to this matter if not client instruction will be required of us to go via lawyer.**

Await soonest your favorable reply

Thousand appreciation.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Dec 21, 2022 at 10:51 AM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear All ,

Good day to you and hope this email serves you well.

We would like to follow up with you on the finalize amount for the subject vehicle as customers are chasing for the status & making noise to the insurance side..

Await soonest your favorable reply

Thousand appreciation.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Sep 26, 2022 at 5:33 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Dear Veron,

Pls assist. CS/EQI22004292/Bvy3

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)>

**Sent:** Monday, 26 September 2022 1:55 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Subject:** Re: Finalization on COR : SGW 378 G / DOA: 04/05/2022

Dear All ,

Good day to you and hope this email serves you well.

We would like to follow up with you on the finalize amount for the subject vehicle as customers are chasing for the status.

Await soonest your favorable reply

Thousand appreciation.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Jul 15, 2022 at 11:00 AM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear All ,

Good day to you and hope this email serves you well.

We would like to follow up with you on the finalize amount for the subject vehicle.

Await soonest your favorable reply

Thousand appreciation.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

John Ko

**Team AutoPro Pte Ltd**

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Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



On Wed, Jun 1, 2022 at 5:26 PM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Gd Day ,

**Without Prejudice**

Thank You for assisting as SJE for subject vehicle

Attach with marked estimate and after marked estimate amount

Parts After Discount - \$ 17,532.96

Special Netts - \$ 840.00

Labour - \$ 3,070.00

Sub Total ( Parts + S/N + Labour) - \$ 21,443.00

L/S - 20% - **\$ 17,154.40 and 11 Repair Days**

Enclosed herewith after-repair photos FYN.

Look forward to your favorable reply

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----  
Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955



Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

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