

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 27.06.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMV 3146Z / SMV 193G ON 07.05.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SMV 3146Z** , which was involved in the captioned accident with your insured vehicle no: **SMV 193G** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | |
|--------------------------------------|--------------------|
| 1) Cost of Repair (inclusive of GST) | \$ 1,926.00 |
| 2) Loss of Rental | \$ 300.00 |
| 3) GIA Search Fee | \$ 2.00 |
| | <u>\$ 2,228.00</u> |

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 09.05.2022

TO : China Taiping Insurance (Singapore) Pte. Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SMV 3146Z / SMV 193G

ALONG UPPER CHANGI ROAD EAST TOWARDS SIMEI AVENUE

ON 07.05.2022

I/We, GWENDOLINE ANNE LIM SIU KIAO

of (NRIC No./ROC No.) S7713522G

of BLK 99 BDEOK NORTH AVENUE 4 #25-1910 (S) 460099

owner of vehicle no. SMV 3146Z in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMV 3146Z at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :  _____

Name of Owner : GWENDOLINE ANNE LIM SIU KIAO

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00016202200 Claim No : SNM22D203148/C02/SMV193G/LEEPG

Claimant : GWENDOLINE ANNE LIM SIU KIAO

Amount : **S\$2,228.00**

SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED TWENTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMV3146Z

Insured Vehicle No. : SMV193G

Date of Loss : 07/05/2022

Place of Accident : UPPER CHANGI ROAD E TOWARDS SIMEI AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOH SZE YEN

Driver Name : GOH SZE YEN

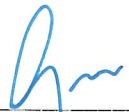
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|---|------------|-----------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 1,926.00 |
| (3) Loss of Use /Rental/ Earning | S\$ | 300.00 |
| (4) CIA/Police Reports/ Investigation Results/Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 2,228.00 |
| | ===== | |

Claimant Name : Gwendoline Anne Lim
Siu Kiao

NRIC No : 87713522G

Signature : 

Date : 22/08/2022

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22960

Date : 27.06.2022

Vehicle No : SMV 3146Z

Make/Model : SUZUKI SWIFT 1.0T

Chassis/Eng# :

Accident Date : 07.05.2022

Claim No :

Reference : 0522 -22960

Policy No :

Amount

To proceed on lump sum repair

S\$

1800.00

E. & O. E.

Total : S\$

1800.00

GST @ 7% : S\$

126.00

Amount Due : S\$

1926.00



for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: GWENDOLINE ANNE LIM SIU KIAO

Invoice : DCR-2022-05-33

Date : 12.05.2022

Agreement No : 22284

Payment Terms : LOD

| DESCRIPTION | AMOUNT |
|--|-----------|
| Rental charges for vehicle : <u>SLH 7631Z</u> (0522-22960) | \$ 300.00 |
| Rental Period from <u>09.05.2022</u> to <u>12.05.2022</u> . | |

| | | |
|------------|-------|------------------|
| E. & O. E. | Total | \$ <u>300.00</u> |
|------------|-------|------------------|

SHI YING
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS


No. **22284**

| | | | | | | |
|---|--|--|--|--|------------------------|--|
| Name Gwendoline Anne Lim Siu Kiao (S7713522G) | | | REG. No. SLH7631Z | | MAKE MODEL: | |
| ADDRESS Blk 99 Bedok North Avenue 4 | | | DIESEL | | PETROL | |
| #25-1910 | | | E | | 1/4 | |
| Singapore 460099. | | | 1/2 | | 3/4 | |
| | | | F | | | |
| NAMED DRIVER | | | KM IN | | DATE & TIME IN | |
| | | | KM OUT | | DATE & TIME OUT | |
| | | | KM DRIVEN | | TIME USED | |
| DRIVING LICENCE NO S7713522G | | | DATE OF EXPIRY | | PLACE OF ISSUE | |
| PASSPORT NO | | | DATE OF ISSUE | | PLACE OF ISSUE | |
| ADD NAMED DRIVER | | | | | | |
| DRIVING LICENCE NO | | | DATE OF EXPIRY | | PLACE OF ISSUE | |
| PASSPORT NO | | | DATE OF ISSUE | | PLACE OF ISSUE | |
| IMPORTANT NOTES: | | | HOURS | | @\$\$ | |
| This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered. | | | 3 DAYS | | @\$\$ 100.00 \$ 300.00 | |
| ADDITIONAL CONDITIONS: | | | WEEKS | | @\$\$ | |
| COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore only : SGD 2000.00 *Section II - Used in S'pore only : SGD 1500.00 *W/Screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used outside S'pore : SGD 3000.00 *W/Screen Excess Outside S'pore : SGD 100.00 | | | MONTHS | | @\$\$ | |
| THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00 | | | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.) | | SUB-TOTAL | |
| YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. | | | TOTAL RENTAL | | \$ 300.00 | |
| COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I - Used in S'pore only : SGD 6000.00 *Section II - Used in S'pore only : SGD 6000.00 *W/Screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/Screen Excess Outside S'pore : SGD 100.00 | | | DELIVERY FEE | | | |
| THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00 | | | COLLECTION FEE | | | |
| Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims. | | | X PER DAY \$ | | PER WEEK \$ | |
| | | | X PER DAY \$ | | PER WEEK \$ | |
| | | | PER DAY \$ | | PER MONTH \$ | |
| | | | PREPAYMENT | | TOTAL CHARGE | |
| | | | CHECK | | DEPOSIT | |
| | | | CASH | | | |
| | | | RECEIPT NO. | | NETT CHARGE | |
| | | | AMOUNT DUE / REFUND | | | |

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X 
RENTER'S/DRIVER'S SIGNATURE

X 
DYNAMIC CAR RENTAL


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMV193G

Date of Accident

07/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **09/01/2022 - 08/01/2023**
Requested By **ALLAN TANG (KIM CHWEE AUT...**
Requested Date **09/05/2022 10:45**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 12 May 2022 8:28 AM
To: JESS.SYGOH@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMV 193G(CHINA TAIPING) AND SMV 3146Z AT/ALONG UPPER CHANGI TOWARDS TAMPINES ON 07/05/2022

12 May 2022

Goh Sze Yen *[By Email Only]*

Dear Sir/Madam,

You Ref: SMV193G

Our Ref: CC6/CTI22004279/Upa3

ACCIDENT INVOLVING SMV 193G(CHINA TAIPING) AND SMV 3146Z AT/ALONG UPPER CHANGI TOWARDS TAMPINES ON 07/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMV3146Z against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 5 August 2022 5:05 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

Hi Hsiao Tong

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 12 July 2022 12:30 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

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Your ref: **SNM22D203148/C02/SMV193G/LEEPG**
LKK ref : CC6/CTI22004279/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMV193G(CHINA TAIPING) AND SMV3146Z(TP) ON 07/05/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$2,228.00(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------------|--------------------|---------------------------------|
| 1. Cost of Repair (w/GST) | \$ 8,465.36 | \$ 1,926.00 (\$1,800.00 +7%GST) |
| 2. Loss of Rental (3days x \$100.00) | \$ 300.00 | \$ 300.00 (3days x \$100.00) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 8,767.36 | <u>\$ 2,228.00</u> |

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 30 May 2022 9:36 AM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 11 May 2022 4:42 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

Dear Sir/Madam

Attached herewith requested documents.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 11 May 2022 4:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D203148/C02/SMV193G/LEEPG.

Dear Cecilia,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 11 May 2022 3:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMV 3146Z at M/s Fastech Auto Pte Ltd - Kaki Bukit on 09/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.