

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 May 2022 9:36 AM
To: Cecilia Lee Peng Geok
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: RE: SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SMV3146Z.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 11 May 2022 4:42 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

Dear Sir/Madam

Attached herewith requested documents.

Password will be sent via separate email.

Thanks & Regards
Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 11 May 2022 4:21 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D203148/C02/SMV193G/LEEPG / FW: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D203148/C02/SMV193G/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 11 May 2022 3:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMV193G (OI : CTI - TBA) AND SMV3146Z (TP : LKK REF - CC6/CTI22004279/Upa3) on 07/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMV 3146Z at M/s Fastech Auto Pte Ltd - Kaki Bukit on 09/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.