Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 12 May 2022 9:07 am fanwahsing@gmail.com

Subject: <STANDARD LETTER> ACCIDENT INVOLVING SDQ 1018G & YN 9773Z ON 05/05/2022

Our Ref: CC6/AIG22004276/Aga3

12 MAY 2022

FAN WAH SING

Dear Sir/Madam,

ACCIDENT INVOLVING SDQ 1018G & YN 9773Z ON 05/05/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from YN 9773Z.

Based on the accident report, accident scenario and your video footage, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

21. Y X X	Vehicle X – Losing control of vehicle and encroaching into path of another vehicle Vehicle Y – In control of car
	Reason: Driver must be in full control of vehicle at all times

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

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