

Meng Yan

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 6 May 2022 6:00 PM
To: Auto United; assignments; SUR
Subject: RE: SNM22D203074/C02/SNF707Y/TANCHC / FW: SMN1303S arrange PRI
Attachments: SA1E22540003_04-05-2022_155733.pdf; 05052022180035-0001.pdf

WITHOUT PREJUDICE

Dear Crystal,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Auto United <autounitedsg@gmail.com>
Sent: Friday, 6 May 2022 5:57 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D203074/C02/SNF707Y/TANCHC / FW: SMN1303S arrange PRI

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam ,

We would like to choose Adrian Ling - LKK Auto Consultants Pte Ltd.

Thank you.

Regards,

Crystal

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

On Fri, May 6, 2022 at 10:05 AM Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNMSNM22D203074/C02/SNF707Y/TANCHC**

Your reference: **SMN1303**

Dear Sirs,

ACCIDENT INVOLVING SNF707Y & SMN1303T ON 05/05/2022

We refer to your email of 05/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 6 May 2022 9:55 am

To: 'autounitedsg@gmail.com' <autounitedsg@gmail.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203074/C02/SNF707Y/TANCHC / FW: SMN1303S arrange PRI

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMN1303S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Auto United <autounitedsg@gmail.com>
Sent: Thursday, 5 May 2022 5:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SMN1303S arrange PRI

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam:

Please take noted the attached file for your reference.

Thank You.

Regards,

Crystal

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

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