

Meng Yan

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 6 May 2022 3:49 PM
To: Hock Wah Motor Pte Ltd; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D203083/C02/SJU3898C/LEEPG / FW: TP CLAIM_SJS5019X & SJU3898C_DOA: 05/05/2022
Attachments: SJS5019X_EST & SAS.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 6 May 2022 3:45 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: RE: SNM22D203083/C02/SJU3898C/LEEPG / FW: TP CLAIM_SJS5019X & SJU3898C_DOA: 05/05/2022

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Dear Cecilia

We would like to appoint Marcus Chua (LKK) to conduct the survey.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: 06 May 2022 15:42

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: RE: SNM22D203083/C02/SJU3898C/LEEPG / FW: TP CLAIM_SJS5019X & SJU3898C_DOA: 05/05/2022

Without Prejudice

Our reference: SNM22D203083/C02/SJU3898C/LEEPG

Your reference: SJS5019X

Dear Sirs,

We refer to your email of 06/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 6 May 2022 3:33 pm

To: 'motor@hockwah.com.sg' <motor@hockwah.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203083/C02/SJU3898C/LEEPG / FW: TP CLAIM_SJS5019X & SJU3898C_DOA: 05/05/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SJS5019X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 6 May 2022 3:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: TP CLAIM_SJS5019X & SJU3898C_DOA: 05/05/2022

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Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured SJU3898C.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg