

## Veron Chen (LKKAUTO)

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**From:** Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>  
**Sent:** Tuesday, 10 May 2022 10:03 AM  
**To:** Veron Chen (LKKAUTO); Celine Fong (LKKAUTO); assignments  
**Cc:** SUR  
**Subject:** RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Internal

Dear Veron

We hereby authorize repair to the above vehicle on P/P repair at \$10022.40 (with check items), subject to finalization with 7 days repair duration.

Excess \$ 2000.00 applies.

Please let us have the survey report and invoice in due course.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, May 10, 2022 8:08 AM  
**To:** Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** [EXT] RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Dear Sharon,

Vehicle repair under part by part as there is no 2<sup>nd</sup> parts available.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Sent:** Monday, 9 May 2022 8:19 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Internal

Dear Veron

Please let us have the reason the repair under P/P basic.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, May 9, 2022 5:09 PM  
**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [EXT] RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Dear Sharon,

Enclosed preliminary revised of vehicle SMR 3550K  
Date of survey: 9/5/2022  
Number of days (estimated) :7 days

**Vehicle repair on part by part**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Friday, 6 May 2022 4:18 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Dear Flora,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Friday, 6 May 2022 3:56 PM  
**To:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Francine Ng <[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)>; Joshua Ng <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>  
**Subject:** RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Internal

AIS ref: 2022 22004767/SL

Dear LKK,

We are appointing your good office for OD survey at Falcon Air Auto Services Pte Ltd.

OD Excess: \$2000

Claim Handler: Ms Sharon Lim

Please download the Accident Statement and estimate from this link below:

Password will be sent in a separate email later.

File: 20220506 - Falcon - FNOL.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=953477ba-a151-4e4c-ae31-cc40511b2458-89b0f3ee60d0a978>

Size: ~ 2 MByte, Download available until: 5/13/2022

Security code: activated

IMPORTANT: Do not send this code via email, use a different communication channel (e.g. phone or SMS) instead.

Regards,



**Flora Quek**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
Phone: +65 6395 3809 | [www.allianz.sg](http://www.allianz.sg)



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Please consider the environment before printing this e-mail.

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**From:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Sent:** Friday, May 6, 2022 2:54 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Francine Ng <[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)>; Joshua Ng <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>  
**Subject:** [EXT] RE: - OWN DAMAGE CLAIM (DOA: )

Dear Sir/Madam,

Insured is making an OD claim.

Attach above documents (estimate, SAS report, Certificate of Insurance, insured NRIC & driving) for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh  
Falcon Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862