

Veron Chen (LKKAUTO)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Tuesday, 17 May 2022 4:42 PM
To: Veron Chen (LKKAUTO); Celine Fong (LKKAUTO); assignments
Cc: SUR
Subject: RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Internal

Dear Veron

Please proceed to repair up to \$10321.60(incl Checks & Supplementary items) on P/P basic.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, May 17, 2022 3:52 PM
To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXT] RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Dear Sharon,

Enclosed preliminary revised (incl.supplementary) of vehicle SMR 3550K

Date of survey: 9/5/2022

Number of days (estimated) :7 days

Kindly approved on the supplementary.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Tuesday, 10 May 2022 10:03 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Internal

Dear Veron

We hereby authorize repair to the above vehicle on P/P repair at \$10022.40 (with check items), subject to finalization with 7 days repair duration.

Excess \$ 2000.00 applies.

Please let us have the survey report and invoice in due course.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, May 10, 2022 8:08 AM
To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXT] RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Dear Sharon,

Vehicle repair under part by part as there is no 2nd parts available.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Monday, 9 May 2022 8:19 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Internal

Dear Veron

Please let us have the reason the repair under P/P basic.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, May 9, 2022 5:09 PM

To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>; Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>

Cc: SUR <sur@lkkauto.com>

Subject: [EXT] RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Dear Sharon,

Enclosed preliminary revised of vehicle SMR 3550K

Date of survey: 9/5/2022

Number of days (estimated) :7 days

Vehicle repair on part by part

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Sent: Friday, 6 May 2022 4:18 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Dear Flora,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Friday, 6 May 2022 3:56 PM

To: Florence Loh <fa_autoservices@falconair.com.sg>; assignments <assignments@lkkauto.com>

Cc: Francine Ng <francine.gail@falconair.com.sg>; Joshua Ng <joshua@falconair.com.sg>

Subject: RE: RE: - OWN DAMAGE CLAIM (DOA:) 2022 22004767/SL-SMR3550K

Internal

AIS ref: 2022 22004767/SL

Dear LKK,

We are appointing your good office for OD survey at Falcon Air Auto Services Pte Ltd.

OD Excess: \$2000

Claim Handler: Ms Sharon Lim

Please download the Accident Statement and estimate from this link below:

Password will be sent in a separate email later.

File: 20220506 - Falcon - FNOL.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=953477ba-a151-4e4c-ae31-cc40511b2458-89b0f3ee60d0a978>

Size: ~ 2 MByte, Download available until: 5/13/2022

Security code: activated

IMPORTANT: Do not send this code via email, use a different communication channel (e.g. phone or SMS) instead.

Regards,



Flora Quek

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897



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 Please consider the environment before printing this e-mail.

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Friday, May 6, 2022 2:54 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Francine Ng <francine.gail@falconair.com.sg>; Joshua Ng <joshua@falconair.com.sg>
Subject: [EXT] RE: - OWN DAMAGE CLAIM (DOA:)

Dear Sir/Madam,

Insured is making an OD claim.

Attach above documents (estimate, SAS report, Certificate of Insurance, insured NRIC & driving) for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862