

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 10 May 2022 10:46 AM  
**To:** SUR; fa\_autoservices@falconair.com.sg  
**Cc:** francine.gail@falconair.com.sg; Joshua Ng  
**Subject:** RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Dear Florence,

As instructed by our client , please proceed to repair the **insured vehicle SMR 3550K, part by part repair. (Excess \$2000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Friday, 6 May 2022 3:56 PM  
**To:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Francine Ng <[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)>; Joshua Ng <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>  
**Subject:** RE: RE: - OWN DAMAGE CLAIM (DOA: ) 2022 22004767/SL-SMR3550K

Internal

AIS ref: 2022 22004767/SL

Dear LKK,

We are appointing your good office for OD survey at Falcon Air Auto Services Pte Ltd.

OD Excess: \$2000  
Claim Handler: Ms Sharon Lim

Please download the Accident Statement and estimate from this link below:  
Password will be sent in a separate email later.

File: 20220506 - Falcon - FNOL.msg  
Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=953477ba-a151-4e4c-ae31-cc40511b2458-89b0f3ee60d0a978>  
Size: ~ 2 MByte, Download available until: 5/13/2022

Security code: activated  
IMPORTANT: Do not send this code via email, use a different communication channel (e.g. phone or SMS) instead.

Regards,



**Flora Quek**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
Phone: +65 6395 3809 | [www.allianz.sg](http://www.allianz.sg)



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 Please consider the environment before printing this e-mail.

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**From:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Sent:** Friday, May 6, 2022 2:54 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Francine Ng <[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)>; Joshua Ng <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>  
**Subject:** [EXT] RE: - OWN DAMAGE CLAIM (DOA: )

Dear Sir/Madam,

Insured is making an OD claim.

Attach above documents (estimate, SAS report, Certificate of Insurance, insured NRIC & driving) for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh  
Falcon Air Auto Services Pte Ltd

176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862