

Meng Yan

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 6 May 2022 12:35 PM
To: Assessment Department; 'assignments'
Cc: Claims Dept of CTI; sur@lkkauto.com; Claims Department; Admin Department
Subject: RE: O/R: SNM22D203026/C02/CB7721K/TANKL / RE: Accident involving GBJ 3098 Y & CB 7721 K on 04/05/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Dear Glenn,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Assessment Department <assessment@ignitemotors.io>
Sent: Friday, May 6, 2022 11:54 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>

Subject: Re: O/R: SNM22D203026/C02/CB7721K/TANKL / RE: Accident involving GBJ 3098 Y & CB 7721 K on 04/05/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

Glenn Lee
Motor Claims Department
Tel: 9667 1996

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 6 May 2022 at 11:32, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Glenn,

Please refer to our email as attached.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

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From: Assessment Department <assessment@ignitemotors.io>

Sent: Friday, May 6, 2022 10:44 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>

Subject: Re: O/R: SNM22D203026/C02/CB7721K/TANKL / RE: Accident involving GBJ 3098 Y & CB 7721 K on 04/05/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I have the list of surveyor please.

Do take note that we won't be liable for the loss of rental during the waiting period .

Thank you.

Regards,

Glenn Lee

Motor Claims Department

Tel: 9667 1996

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On Thu, 5 May 2022 at 16:25, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Kah Leong,

Please conduct PRS for GBJ3098Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Assessment Department <assessment@ignitemotors.io>
Sent: Thursday, 5 May 2022 4:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>
Subject: Accident involving GBJ 3098 Y & CB 7721 K on 04/05/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, ENTREGAMOS to notify you of the aforesaid accident involving our client's vehicle GBJ3098Y and your insured's vehicle CB7721K on 04/05/2022 at 1700HRS along PIE TUAS BEFORE CTE AMK EXIT (PIE TUAS 14.2 KM).

This serves as a **NOTICE** that we are claiming against CB7721K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875

Contact Person: GLENN (9667 1996)

Contact Email : assessment@ignitemotors.io

VEH IN (Date & Time) : 05/05/2022

PRS ARRANGEMENT (Date & Time) : 06/05/2022 after 0930hrs

Vehicle to be surveyed :	GBJ 3098 Y
Income Insured Vehicle :	CB 7721 K
Date of Accident :	04/05/2022
Date of Survey :	06/05/2022
Name of Workshop :	IGNITE MOTORS
Address of Survey Location :	8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875
Name of Contact Person :	GLENN LEE
Contact Number :	9667 1996
Any Undercarriage involved :	NOT SURE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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GLENN LEE

Motor Claims Department

Tel: 9667 1996