Mei Kwan (LKKAuto)

From: Jacqueline Tan < jacqueline.tan@sq.cntaipinq.com>

Sent: Tuesday, 10 May, 2022 7:51 AM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: SNM22D203087/C02/YN319L/TANCHC / FW: Direct Settlement - (TP: LKK REF -

CC6/CTI22004203/Kea3)

Categories: HMK

Hi Mei Kwan,

Should be YN319L2102

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 9 May 2022 7:44 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com> **Subject:** RE: SNM22D203087/C02/YN319L/TANCHC / FW: Direct Settlement - (TP: LKK REF -

CC6/CTI22004203/Kea3)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Unable to open the attachment with the password given.

Please advise.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jacqueline Tan [mailto:jacqueline.tan@sg.cntaiping.com]

Sent: Monday, May 9, 2022 3:24 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM22D203087/C02/YN319L/TANCHC / FW: Direct Settlement - (TP: LKK REF -

CC6/CTI22004203/Kea3)

Password YN319L2012

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jacqueline Tan

Sent: Monday, 9 May 2022 3:24 PM

 $\textbf{To: 'Meikwan@lkkauto.com'} < \underline{\texttt{Meikwan@lkkauto.com'}}; 'admin-a@lkkauto.com' < \underline{\texttt{admin-a@lkkauto.com'}}; 'admin-a@lkkauto.com' < \underline{\texttt{Meikwan@lkkauto.com'}}; 'admin-awato.com' < \underline{\texttt{Meikwan@lkkauto.com'}}; 'admin-awato.com' < \underline{\texttt{Meikwan@lkkauto.com'}}; 'admin-awato.com' < \underline{\texttt{Meikwan@lkauto.com'}}; 'admin-awato.com' < \underline{$

Sng (LKKAuto) < AsherSng@lkkauto.com >

Subject: RE: SNM22D203087/C02/YN319L/TANCHC / FW: Direct Settlement - Accident Involving YN319L (OI : CTI -

TBA) AND SLL8280A (TP: LKK REF - CC6/CTI22004203/Kea3) on 26/04/2022

Dear LKK,

Enclosed Insured SAS for your necessary action.

Thank you.

Password will follow with next email.

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Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 6 May 2022 4:16 PM

To: 'Meikwan@lkkauto.com' < Meikwan@lkkauto.com">Meikwan@lkkauto.com; 'admin-a@lkkauto.com' < Meikwan@lkkauto.com; 'admin-a@lkkauto.com; Asher

Sng (LKKAuto) < AsherSng@lkkauto.com >; Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

Subject: O/R: SNM22D203087/C02/YN319L/TANCHC / FW: Direct Settlement - Accident Involving YN319L (OI: CTI-

TBA) AND SLL8280A (TP: LKK REF - CC6/CTI22004203/Kea3) on 26/04/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D203087/C02/YN319L/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, 6 May 2022 3:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving YN319L (OI: CTI - TBA) AND SLL8280A (TP: LKK REF -

CC6/CTI22004203/Kea3) on 26/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 8280A at M/s K Kim Hin Automotive Pte Ltd - Sin Ming on 28/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair (incomplete)

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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