

RE: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

ENG HUEY NI <hneng@lonpac.com>

Mon 9/5/2022 5:58 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Lonpac External - General

WITHOUT PREJUDICE

Hi Denise,

Please proceed to authorise part-by-part repair at \$9,708.35 (including check items of \$2,300.00). Check items to be verified and confirmed. Section I Excess is nil.

Thank you.

Note: This OD authorisation is granted on the condition that there is no breach on the policy term and condition. We hereby reserve our rights to recover our paid out if there is any evidence on breach of policy term and condition emerge subsequently.

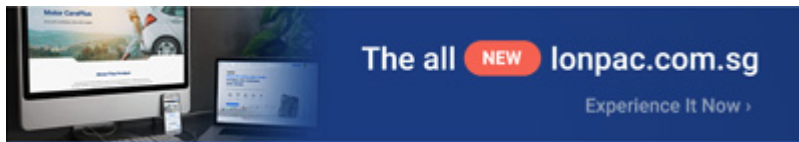
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Monday, 9 May 2022 3:18 pm**To:** ENG HUEY NI <hneng@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>**Subject:** Re: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

Dear Huey Ni,

the Total of = \$9,708.35 is correct

attached amended preliminary advise.

Apologise

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, 9 May 2022 3:14 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

Lonpac External - General

Hi Denise,

As spoken, I think there is calculation error in the preliminary advice.

Based on marked estimate, I calculated the confirmed adjusted repair cost to be :

Parts - \$5329

+15% \$799.35

Subtotal \$6128.35

Confirmed adjusted labour = \$1280

- Confirmed adjusted repair cost (parts & labour) = \$7408.35 (Instead of \$7108.35)

The check items of \$2300 is correct.

- Total = \$9708.35

If the above is correct, please let me have the amended Preliminary advice asap.

Thanks a lot.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 9 May 2022 11:44 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; GERALD POH WEE BIN

<geraldpoh@lonpac.com>

Subject: Re: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

Dear Sir/Madam,

Workshop called up to check on the authorization.

Please advise

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 6 May 2022 5:15 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

Dear Sir/Madam,

Enclosed survey photo.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 6 May 2022 5:08 pm

To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SFB 6883Y**

Please let us have your approval.

Repair on part by part as there is not 2nd hand parts.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 6 May 2022 10:37 AM
To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

Lonpac External - General

Our Ref: 21/22/22/VP05/025742 (Huey Ni's case)

Dear Dorlyn Li,

There is no excess applicable under Section I and our policy does not contain any Loss of Use's benefit.

Aside to LKK Auto Consultants Pte Ltd – Attn Meng Yan

Please proceed to survey and revert.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Sent: Friday, 6 May 2022 10:23 am
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI

<llong@lonpac.com>; Cheng Hoe <chmotor@singnet.com.sg>

Subject: ARRANGE OD SURVEY FOR SFB6883Y (DOA: 02/05/2022)

Hi,

Above vehicle was sent into workshop on 04/05/2022 , estimate as per attach.

Please assist to arrange for OD survey ASAP at our Ang Mo Kio workshop and advise on Own Damage Excess and Loss of Use benefits (if any) for above vehicle.

p/s : Owner, Mr Lye Yoon San is the driver at point of accident.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

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