

## Meng Yan

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, 6 May 2022 11:57 AM  
**To:** assignments@lkkauto.com; SUR  
**Cc:** MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Celine Fong (LKKAuto)  
**Subject:** FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMH8887J AGAINST SMB1598X DOA 03/05/2022  
**Attachments:** giaSAS.pdf; Service Quote-SMH8887J.pdf

Ref: BUS/05/22/5002/KC

Dear Ms Meng yan,

Kindly survey on "Direct Settlement" basis.

TP: SMH8887J  
Insured: SMB1598X  
Workshop: Borneo Motors

Regards,

*ashlenelee*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>

**STRIDES**  
MOBILITY  [www.stridesmobility.sg](http://www.stridesmobility.sg)  Strides

Aside to  
Kindly revert on liability to Third Party's Workshop.  
Thank you.

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**From:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>  
**Sent:** Thursday, 5 May 2022 2:15 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** ivanteo@honda.com.sg  
**Subject:** FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMH8887J AGAINST SMB1598X DOA 03/05/2022

PLEASE ARRANGE SURVEY

Best Regards,

Karen Chan  
Claims Department  
Tel : 6556 3523

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**From:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>  
**Sent:** Thursday, 5 May 2022 1:53 pm  
**To:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMH8887J AGAINST SMB1598X DOA 03/05/2022

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Dear Karen,

Kindly arrange for survey on 23/05/2022 at 255 Alexandra Road after 11am

Thank you.

Best Regards,  
**Ivan Teo**  
Service Advisor  
Mandai Body Repair & Paint

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
255 Alexandra Road, Singapore 159937  
DID/Mobile: 6514 5247 / 9731 7842  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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**From:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Sent:** Thursday, 5 May 2022 8:52 AM  
**To:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMH8887J AGAINST SMB1598X DOA 03/05/2022

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WITHOUT PREJUDICE

Dear Ivan,

Please be informed that we are prepared to do direct settlement based on our surveyor's recommendation. Thanks.

Best Regards,  
Karen Chan  
Claims Department  
Tel : 6556 3523

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Wednesday, 4 May 2022 4:22 pm

**To:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>  
**Subject:** FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMH8887J AGAINST SMB1598X DOA 03/05/2022

Dear Karen,

Please assist.

Ana

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**From:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>  
**Sent:** Wednesday, 4 May 2022 2:58 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Subject:** CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMH8887J AGAINST SMB1598X DOA 03/05/2022

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Dear Motor Claims,

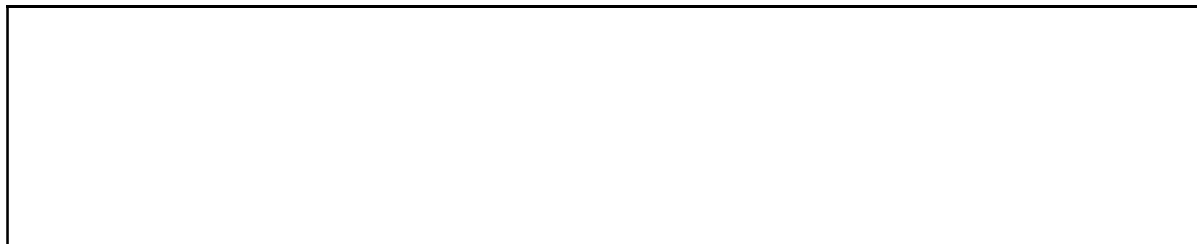
Kindly advise on 3<sup>rd</sup> party direct settlement liability.

My client SMH8887J  
Your insured SMB1598X  
DOA 03/05/2022

Thank you.

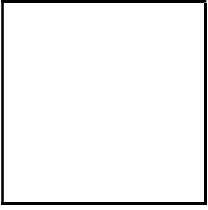
Best Regards,  
**Ivan Teo**  
Service Advisor  
Mandai Body Repair & Paint

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
255 Alexandra Road, Singapore 159937  
DID/Mobile: 6514 5247 / 9731 7842  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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