

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 May 2022 9:08 AM
To: Jacqueline Tan
Cc: Admin A
Subject: RE: SNM22D203050/C02/SMP3796D/TANCHC / FW: Direct Settlement - Accident Involving SMP3796D (OI : CTI - TBA) AND SLM3246C (TP : LKK REF - CC6/CTI22004193/pa3) on 04/05/2022
Attachments: SLM3246C VIDEO.mp4

Hi Jacqueline,

Attached is a copy of third party video for your easy reference.

From third party video, it is likely that both parties were changing into the same lane and resulted the collision. We are of the view that BOLA 19 is applicable.

Kindly let us have your comments/instruction for us to proceed further.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 9 May 2022 2:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203050/C02/SMP3796D/TANCHC / FW: Direct Settlement - Accident Involving SMP3796D (OI : CTI - TBA) AND SLM3246C (TP : LKK REF - CC6/CTI22004193/pa3) on 04/05/2022

Dear Hsiao Tong,

Please assist to request video footage from TP claimant.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jacqueline Tan

Sent: Friday, 6 May 2022 5:24 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Subject: RE: SNM22D203050/C02/SMP3796D/TANCHC / FW: Direct Settlement - Accident Involving SMP3796D (OI : CTI - TBA) AND SLM3246C (TP : LKK REF - CC6/CTI22004193/pa3) on 04/05/2022

Dear LKK,

Enclosed Insd SAS for your necessary action.

Please request video footage from Insured and seek our approval before commit on liability.

Thank you.

*Password will follow with next email.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 6 May 2022 2:14 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: O/R: SNM22D203050/C02/SMP3796D/TANCHC / FW: Direct Settlement - Accident Involving SMP3796D (OI : CTI - TBA) AND SLM3246C (TP : LKK REF - CC6/CTI22004193/pa3) on 04/05/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D203050/C02/SMP3796D/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 6 May 2022 12:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMP3796D (OI : CTI - TBA) AND SLM3246C (TP : LKK REF - CC6/CTI22004193/pa3) on 04/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s MG Solution Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.