

## Veron Chen (LKKAuto)

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**From:** Steve Chen (LKK Auto)  
**Sent:** Tuesday, 28 June 2022 8:02 PM  
**To:** Juan Paulo Bongon Baldoz  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** TP FINALIZED: Direct Settlement involving vehicle SBV68R (Ours) & SFP357R (Your Insured) DOA: 04/05/2022.  
**Attachments:** SBV68R TP FINALIZED (CTI).pdf; SBV 68 main estimate.pdf

Hi Paulo,

Finalize amount correct. Please proceed.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Sent:** Tuesday, 28 June 2022 11:17 am  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** TP FINALIZED: Direct Settlement involving vehicle SBV68R (Ours) & SFP357R (Your Insured) DOA: 04/05/2022.

Dear Steve,

Kindly check & confirm finalized amount \$5,356.94 before GST (part by part). 3 days repair.

Attached before paint & after repair photos.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com) | [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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**From:** Juan Paulo Bongon Baldoz  
**Sent:** Wednesday, 11 May 2022 8:49 am  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement involving vehicle SBV68R (Ours) & SFP357R (Your Insured) DOA: 04/05/2022.  
**Importance:** High

Dear Irene,

Noted with thanks

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com) | [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Monday, 9 May 2022 4:16 pm  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement involving vehicle SBV68R (Ours) & SFP357R (Your Insured) DOA: 04/05/2022.

WITHOUT PREJUDICE

Dear Sir/Mdm,

We are to the above captioned matter and your email below.

We are prepared to do a direct settlement with you.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnest.com](mailto:juan.paulo@wearnest.com)>  
**Sent:** Friday, 6 May 2022 10:00 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement involving vehicle SBV68R (Ours) & SFP357R (Your Insured) DOA: 04/05/2022.  
**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

Does your insured lodge his accident report today?

Please advise.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnest Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnestauto.com](http://www.wearnestauto.com)   [juan.paulo@wearnest.com](mailto:juan.paulo@wearnest.com)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Thursday, 5 May 2022 4:39 pm  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnest.com](mailto:juan.paulo@wearnest.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Direct Settlement involving vehicle SBV68R (Ours) & SFP357R (Your Insured) DOA: 04/05/2022.  
**Importance:** High

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with WEARNES to conduct survey.

Aside to Wearnest;

Our insured has not lodge report.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnest.com](mailto:juan.paulo@wearnest.com)>

**Sent:** Thursday, 5 May 2022 3:11 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Direct Settlement involving vehicle SBV68R (Ours) & SFP357R (Your Insured) DOA: 04/05/2022.

**Importance:** High

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Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 11 May 2022 (Wednesday).

Customer will come 11am at 45 Leng Kee JLR.

**Besides, kindly check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
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M (65) 98270463  
[www.wearnest.com](http://www.wearnest.com) [juan.paulo@wearnest.com](mailto:juan.paulo@wearnest.com)

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