

Meng Yan

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 6 May 2022 8:52 AM
To: info; sur@lkkauto.com; admin-a@lkkauto.com; 'assignments'
Cc: Claims Dept of CTI
Subject: URGENT - RE: SNM22D202817/C02/SMK2100U/THAMYL / FW: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH

Without Prejudice
Save as to Cost

Hi Shirley

Thanks for your reply.

Hi LKK

Please conduct PRS ASAP.

Venue: 8 Kaki Bukit Ave 4, Premier@Kaki Bukit

#06-31 Singapore 415875

Contact: 6661 9687

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: info <info@catherinelimllc.com>
Sent: Thursday, May 5, 2022 3:46 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202817/C02/SMK2100U/THAMYL / FW: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH

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Dear Pauline

Please arrange for your surveyor to come after tomorrow afternoon.

Thank you.

Regards,

Shirley Chia
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street,
#05-172, The Central (SOHO 2)
Singapore 059819
Tel: 64385500
(UEN & GST Reg No. 201310922k)

From: info
Sent: Thursday, 5 May 2022 3:40 pm
To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202817/C02/SMK2100U/THAMYL / FW: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH

Without Prejudice

Dear Pauline

Yes, you may send your surveyor down.

Thank you.

Regards,

Shirley Chia
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street,
#05-172, The Central (SOHO 2)
Singapore 059819
Tel: 64385500
(UEN & GST Reg No. 201310922k)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 5 May 2022 3:20 pm
To: info <info@catherinelimllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202817/C02/SMK2100U/THAMYL / FW: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH
Importance: High

Without Prejudice

Hi Greg

We do not agree to your selection of surveyor.

Please let us know if we can still send our surveyor LKK down.

If not, we reserve our rights for re-inspection later.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: info <info@catherinelimllc.com>
Sent: Thursday, May 5, 2022 1:46 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202817/C02/SMK2100U/THAMYL / FW: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH

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WITHOUT PREJUDICE

Dear Mdm,

Please be informed that till date your appointed surveyor has yet to contact the workshop for pre repair. Please be informed that our client will be proceeding with the repairs without any further reference.

Regards,
Greg
(For and on behalf of Catherine Lim)
Catherine Lim LLC

(Advocates & Solicitors)
New Address with effect from 28 February 2022
12 Eu Tong Sen Street
#05-172 The Central (Soho 2)
Singapore 059819
(UEN No. 201310922K & GST Registration No: 201310922K)
Tel: 6438 5500

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 27 April, 2022 11:08 AM
To: info <info@catherinelimllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202817/C02/SMK2100U/THAMYL / FW: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 26, 2022 11:20 AM
To: 'info@catherinelimllc.com' <info@catherinelimllc.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D202817/C02/SMK2100U/THAMYL / FW: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH

Without Prejudice
Save as to costs

Dear Pauline,

Please conduct PRS for SMA4439H. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: info <info@catherinelimllc.com>
Sent: Monday, 25 April 2022 2:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI FOR SMA 4439H ACCIDENT INVOLVING SMK 2100U ON 21.04.2022 OUR REF: CL/220439/T/HH

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Dear Sirs / Mdm

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SMA 4439H / SMK 2100U ON 21.04.2022 ALONG TAMPINES AVE 5 TOWARDS PIE

We are instructed by HUA HONG PTE LTD to notify you of a road traffic accident involving our client's vehicle No. SMA 4439H and vehicle No. SMK 2100U driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: 8 Kaki Bukit Ave 4, Premier@Kaki Bukit

#06-31 Singapore 415875

Contact: 6661 9687

Regards

Sally Goh

(For and on behalf of Catherine Lim)

Catherine Lim LLC

(Advocates & Solicitors)

12 Eu Tong Sen Street

#05-172 The Central (SOHO 2)

Singapore 059819

Tel: 6438 5500

(UEN No. 201310922K & GST Registration No: 201310922K)