

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 27 May 2022 11:21 AM  
**To:** Jaime Tay  
**Cc:** SUR  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022 | EQI REF: DM22HO00694/JT  
**Attachments:** SLJ6706M IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SLJ 6706M.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Friday, 6 May 2022 9:33 AM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022 | EQI REF: DM22HO00694/JT

Dear Jaime,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Thursday, 5 May 2022 6:16 PM  
**To:** 'Ong Shiying' <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022 | EQI REF: DM22HO00694/JT

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Dear Shiying,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment on WP basis. Insured has not reported.**

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
Executive | Claims

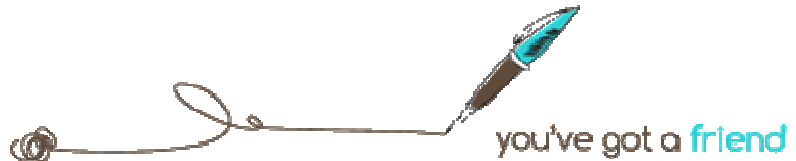


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



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**From:** Ong Shiying <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Sent:** Thursday, 5 May 2022 5:25 PM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022

Without Prejudice

Dear Jaime,

Please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre- repair survey.

Thank You

Best Regards,  
Shiying  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Thursday, 5 May 2022 5:23 pm

**To:** Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>

**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022

**Without Prejudice**

**Save As To Costs**

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Dear Shiying,

**Our insured has not reported the accident. Please let us have your client's GIA report/video footage/scene photographs in order for us to register the claim.**

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>	6) <b>LKK Auto Consultants Pte Ltd</b>

Tel: 65091788  Fax: 65096221	Tel: 6256-3561  Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

#### **Announcement**

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

**From:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>

**Sent:** Thursday, 5 May 2022 4:46 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

---

**From:** Ong Shiying

**Sent:** Thursday, 5 May 2022 3:32 pm

**To:** [EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg); [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Ong Shiyong  
**Sent:** Thursday, 5 May 2022 2:50 pm  
**To:** [EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,  
Shiyong  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Ong Shiyong  
**Sent:** Thursday, 5 May 2022 12:45 pm  
**To:** [EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 6706M DOA: 04.05.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: SMR 5371Y.

Date of accident: 04/05/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SLJ 6706M.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.