

**QMO ENGINEERING**

10 Kaki Bukit Road 2  
First East Centre #03-18  
Singapore 417868  
Reg No : 53352927A  
Tel : 94317373 Email : inquiry.qmo@hotmail.com

11 November 2021

Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Attn : Mr Gerald Poh

Dear Gerald

**LETTER OF DEMAND**

**ACCIDENT INVOLVING VEHICLE NO SJC3759R / YM9627T AND SFU8877C AT JURONG WEST ST 61  
MAIN ROAD ON 30/4/2022 AT 1210PM**

We are the representative for Cheong Limousine whose vehicle no : SJC3759R was damage in the above accident.

We are instruct to claim for damages against your insured in connection with the above-captioned road traffic accident driven by your insured.

We are instruct that the accident was caused by your insured's negligence and/or management of motor vehicle no : YM9627T. As a result of this accident, our client's vehicle was damage and our client had been put to loss and expenses, particulars of which are as follows :

Cost of repair	\$4000.00
Loss of use for 6 days @\$120	\$720.00

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<b>TOTAL</b>	<b>\$4720.00</b>
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**LETTER OF AUTHORITY**

We/I, Cheong Limousine ("the third party claimant") of UEN/NRIC No. 5333 4086 A, owner of vehicle Reg. No SJC 3759R hereby authorize M/s **QMO Engineering** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use and/or survey ("claim") for my vehicle no. SJC 3759R that was damaged pursuant to the accident which occurred on 30/4/2022 along Jurong West STB1 main road involving vehicle no. YM 9627T & SFU 8837C ("the accident").

I hereby authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is furthered authorized to receive payment further to settlements of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 of 05 20 22.



Signed by the third party claimant.

Name: Ang Say Chrong



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025741

DATE : 06 DEC 2022



## DISCHARGE VOUCHER

I/We, CHEONG LIMOUSINE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YM9627T the sum of Singapore Dollar Four Thousand Four Hundred Eighty Only (\$4,480.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJC3759R and YM9627T on 30/04/2022 along/at JURONG WEST STREET 61.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ HI-TECH ENGINEERING & CONSTRUCTION PTE LTD AND/OR ISLAM MOHAMMAD MINARUL) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "QMO ENGINEERING".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

7/12/2022.

ANG SAY CHEONG.

Name of vehicle owner /Date

7/12/2022

# QMO ENGINEERING

Business Reg. No : 53352927A

10 Kaki Bukit Road 2 First East Centre #03-18 Singapore 417868

Tel : 94317373

Email : Inquiry.qmo@hotmail.com

## INVOICE

NO : C09-0326

LONPAC INSURANCE BHD

300 BEACH ROAD

#17-04/07

THE CONCOURSE SINGAPORE 199555

Date : 11/11/2022

Car No : SJC3759R

Model : TOYOTA VIOS

Technician : KEN

Item	Description	Qty	U/Price S\$	Amount S\$
1	Total repair cost and labour (Revised)			4,000.00

SIN DOLLARS : FOUR THOUSAND ONLY

TOTAL

4,000.00

### Notes :

All Cheques should be crossed and made payable to **QMO ENGINEERING**

PAYNOW : 53352927A

  
QMO ENGINEERING

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

QMO ENGINEERING.

### Bank Account Details

Beneficiary Name:

QMO ENGINEERING.

Bank Name / Branch Name:

OCBC

Bank Account No.:

712 051606 001

Bank Code / Branch Code:

7339 / 712

Swift Code

OCBCSGSG

Email Address:

inquiry.qmo@hotmail.com.

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Audrey / admin / 96167731 / inquiry.qmo@hotmail.com

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 7/12/2022

Acknowledged by :

Name / Date:

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 13 December 2022 8:26 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] - SJC3759R \*\*\* LKK REF: CC4/LPC22004173/Apa3

Dear Sirs,

For an update, we have settled the matter at \$4,480.00(all-in).

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 30 November 2022 12:50 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - SJC3759R \*\*\* LKK REF: CC4/LPC22004173/Apa3

## Lonpac External - General

Our Ref : 21/22/22/VC05/025741

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 30 November 2022 10:35 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [SEEK MANDATE] - SJC3759R \*\*\* LKK REF: CC4/LPC22004173/Apa3

Your ref: **TBA**

Our ref : CC4/LPC22004173/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YM9627T(LONPAC) / SJC3759R(TP) / OTHERS ON 30/04/2022**

We refer to the above matter.

SFU8877C -> YM9627T(OI) -> SJC3759R(TP)

This is a 3 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"QMO ENGINEERING"** at **\$4,600.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,136.00	\$ 4,000.00
2. Loss of USE (6days x \$120.00)	\$ 720.00	\$ 600.00 (6days x \$100.00)
<b>Total</b>	<b>\$ 8,856.00</b>	<b><u>\$ 4,600.00</u></b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/11/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**Sent:** Thursday, 5 May 2022 12:05 PM  
**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: NOA SJC3759R

## Lonpac External - General

Dear Celine,

The workshop advised that your office has yet to contact them for the survey.

Please assist.

Attached copy of insured's report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 4 May 2022 4:29 pm  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: NOA SJC3759R

## Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** QMO ENGINEERING <[Inquiry.qmo@hotmail.com](mailto:Inquiry.qmo@hotmail.com)>

**Sent:** Wednesday, 4 May 2022 4:22 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: NOA SJC3759R

Hi Gerald

We would like to request for Mr Adrain Ling and can we request to conduct the pre-repair survey on 10<sup>th</sup> May next Tuesday?

Regards

Audrey

Sent from [Mail](#) for Windows

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**From:** [GERALD POH WEE BIN](#)

**Sent:** Wednesday, 4 May 2022 4:00 PM

**To:** [inquiry.qmo@hotmail.com](mailto:inquiry.qmo@hotmail.com)

**Cc:** [MT Claim SG](#)

**Subject:** FW: NOA SJC3759R

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Audrey,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** QMO ENGINEERING <[Inquiry.qmo@hotmail.com](mailto:Inquiry.qmo@hotmail.com)>  
**Sent:** Wednesday, 4 May 2022 3:51 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Fwd: NOA SJC3759R

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**From:** QMO ENGINEERING <[Inquiry.qmo@hotmail.com](mailto:Inquiry.qmo@hotmail.com)>  
**Sent:** Wednesday, May 4, 2022 2:48 PM  
**To:** [mt\\_calim@lonpac.com](mailto:mt_calim@lonpac.com) <[mt\\_calim@lonpac.com](mailto:mt_calim@lonpac.com)>  
**Subject:** NOA SJC3759R

Dear Sir

We would like to submit a pre-repair survey for the above vehicle.

Please call me at 96167731 to arrange a time.

Thank you and have a great day.

Regards  
Audrey Tan