EzLyna (LKKAuto)

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 21 December 2022 4:24 PM

To: EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: [SEEK MANDATE] SNM22D203090/C02/SKD9444S/TANCHC / FW: Direct Settlement

- Accident Involving SKD9444S (OI: CTI-TBA) and SHC3099K (TP: LKK REF-

CC6/CTI22004172/ea3) on 04/05/2022

Hi Ezlyna,

Agreed with your proposal.

For LOI & LOR offer start from 7days based on mileage record book provided by claimant.

Please settle at breakdown basic.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Thursday, 15 December 2022 1:54 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D203090/C02/SKD9444S/TANCHC / FW: Direct Settlement - Accident Involving

SKD9444S (OI: CTI-TBA) and SHC3099K (TP: LKK REF-CC6/CTI22004172/ea3) on 04/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: OUR REF: SNM22D203090/C02/SKD9444S/TANCHC

LKK ref: CC6/CTI22004172/ea3

Dear Jacqueline,

ACCIDENT INVOLVING SKD9444S (CHINA TAIPING) AND SHC3099K (TP) ON 04/05/2022

We refer to the above matter.

This accident happened when Insured Driver turn right without 'green arrow' and collided onto Third Party's vehicle who was travelling straight with 'green light'. Please find enclosed supporting video. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$16,707.84 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 24,745.68	\$ 15,184.63 (inclusive of GST)
2. Loss of Rental (8 days x \$129.47)	\$ 1,035.76	\$ 1,035.76 (8 days x \$129.47)
3. Loss of Income (8 days x \$80)	\$ 640.00	\$ 400.00 (8 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 26,508.89	<u>\$ 16,707.84</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Thursday, 15 December 2022 1:38 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SNM22D203090/C02/SKD9444S/TANCHC / FW: Direct Settlement - Accident Involving SKD9444S (OI: CTI -

TBA) and SHC3099K (TP: LKK REF - CC6/CTI22004172/ea3) on 04/05/2022

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

Sent: Monday, 9 May 2022 4:17 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Admin A < admin-a@lkkauto.com; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM22D203090/C02/SKD9444S/TANCHC / FW: Direct Settlement - Accident Involving SKD9444S (OI : CTI - TBA) and SHC3099K (TP : LKK REF - CC6/CTI22004172/ea3) on 04/05/2022

Dear Mei Kwan,

Enclosed Insd SAS for your necessary action.

Password will follow with next email.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 9 May 2022 12:13 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>>; Jacqueline Tan <<u>jacqueline.tan@sg.cntaiping.com</u>>

Subject: O/R: SNM22D203090/C02/SKD9444S/TANCHC / FW: Direct Settlement - Accident Involving SKD9444S (OI: CTI -

TBA) and SHC3099K (TP: LKK REF - CC6/CTI22004172/ea3) on 04/05/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D203090/C02/SKD9444S/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.