

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SNA 5904 M**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0359/2021/EQ

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

26-Aug-2022  
1  
Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SNA 5904 M - Audi Q8 3.0 TFSI**

With reference to the above-mentioned vehicle, no. **SNA 5904 M**, claimant, **Mr. Jiang Shuai**, please find the related document per attached.

1. A copy of the Original invoice no. 85017695 – S\$ 8,746.61.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 working days)

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SNA 5904 M

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, JIANG SHUAI (the third party claimant) of 220 DEPOT ROAD  
THE INTERLACE #15-76, S109704 (address), owner of SNA5904M (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SNA5904M that was damaged pursuant to the accident which occurred on 01/05/2022  
(date) along THE SLIP ROAD OF HENDERSON ROAD (location) involving vehicle no/s  
SJX5620H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 02 (day) of 05 (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,746.61** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SNA 5904M** that was damaged pursuant to the accident which occurred on **01/05/2022** (date) along **THE SLIP ROAD OF HENDERSON ROAD** (location) involving vehicle no/s **SJX 5620H**. This is pursuant to the inspection conducted on **11/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **JIANG SHUAI** (the third party claimant”) of vehicle no. **SNA 5904M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNA 5904M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of SEP (month) 2022 (year)

  
Signed by appointed surveyor

  
  
Signed by “the workshop” (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:44

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No: 85017695</b>  <b>Date : 24/08/2022</b>  <b>Order : SNA5904M</b>  <b>Term : 30</b>		<b>Account: A0006 (T 0)</b>  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>			
<b>Regn No: SNA5904M (V 40196)</b>		<b>Regn Date: 28/01/2019</b>		<b>Mileage: 31813</b>		<b>WIP No.: 22640</b>	
<b>Model: Q8 3.0 TFSI qu 4MN0X2</b>		<b>Chassis: WAUZZZF13KD011200</b>		<b>Engine: DCB 051886</b>		<b>Dept: u</b>	
<b>You have been assisted by :- UB-Lim Kee Siang ( 43 )</b>							
		Details	Qty	Unit Price	Amount		
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00		
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	600.00	1.00	600.00		
S	BODYWORK	M: TO RESPRAY REAR UPPER BUMPER, REAR LOWER BUMPER AND BOTH REAR WHEEL ARCH TRIMS.	1700.00	1.00	1,700.00		
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00		
X	A4M8807511 GRU	COVER Less 020%	1.00	1451.00	1,160.80		
X	A4M8807067C GRU	COVER Less 020%	1.00	2201.00	1,760.80		
X	A4M8807434 4W3	(A) (SK) (8) SPOILER Less 020%	1.00	1407.00	1,125.60		
X	A4M8807514 T94	(A) (GER) MOLDING Less 020%	1.00	272.50	218.00		
X	A4M8807791 T94	(A) (GER) MOLDING Less 020%	1.00	270.50	216.40		
X	A4M8853817A GRU	(A) (SK) (4) COVER Less 020%	1.00	397.00	317.60		
X	A4M8945702A	(A) (SK) (8) LIGHT Less 020%	1.00	257.00	205.60		
X	A4M8853818A GRU	COVER Less 020%	1.00	397.00	317.60		
					<b>Sub-Total</b>	<b>8,174.40</b>	
					<b>7% GST</b>	<b>572.21</b>	
					<b>Grand Total</b>	<b>8,746.61</b>	

Parts 5,322.40  
Labour 0.00  
Sublet 2,852.00  
Menus 0.00  
Lubricant 0.00



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SJX5620H

Date of Accident

01/05/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **24/06/2021 - 23/06/2022**Requested By ..... **WONG KHONG SENG (PREMIU...**Requested Date ..... **04/05/2022 14:48****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 25 May 2022 8:49 am  
**To:** EDMUND@EEXCELSOL.COM  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SJX 5620H & SNA 5904M ON 01/05/2022

**Importance:** High

Our Ref: CC3/AIG22004170/Rga3

25 MAY 2022

**EE KIM SENG**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJX 5620H & SNA 5904M ON 01/05/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SNA 5904M**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler  
**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 May 2022 19:47	<b>Clm Dtl Modified</b>	Claimant's Name: -> JIANG SHUAI. Claimant's ID: -> SXXXX079E.	[A] HOW MEI KWAN
2	05 May 2022 19:47	<b>Clm Veh Model Changed</b>	(206234) AUDI Q8 3.0 TFSI QU TIP (A).	[A] HOW MEI KWAN
3	05 May 2022 19:47	<b>Clm Created</b>	Reg No: SNA5904M. Acct Date: 2022/05/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 May 2022 19:47	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 May 2022 19:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/17	[A] HOW MEI KWAN
6	05 May 2022 19:47	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 May 2022 19:47	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 May 2022 19:47	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	05 May 2022 19:47	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	05 May 2022 19:47	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	12 May 2022 09:38	<b>Adj Adjuster Assigned</b>	ADRIAN LING -> MOHD RASUL	[A] HOW MEI KWAN
12	23 May 2022 11:18	<b>Clm Registration Modified</b>	Acct Time:12:00:00->13:00:00.	[I] AIG OneClaim Integration User
13	08 Sep 2022 10:39	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	08 Sep 2022 10:39	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Sep 2022 10:39	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/01/28.	[A] JOANNE LEE KHANG MIN
16	08 Sep 2022 10:39	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	09 Sep 2022 09:30	<b>Adj Mandate Request</b>	Cur.Req:9148.61:Liability: 100% (BOLA 27) *Quantum: (a)CORw/GST: \$8,764.61 + (b)LOU(4days x \$100.00): \$400.00 + (c)Search fee: \$2.00= Total: \$9,148.61 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	12 Sep 2022 11:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/17	[I] Yong, Joanne
19	12 Sep 2022 11:54	<b>Adj Mandate Set</b>	Approved:9148.61.	[I] Yong, Joanne

Date From   Date To   Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2793890	19 May 2022 08:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNA5904M	SJX5620H	11.00
2840743	08 Sep 2022 10:39:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNA5904M	SJX5620H	11.00



