Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 15 September 2022 9:53 AM

To: Claims

Cc: Admin A; CS A Team

Subject: RE: FINAL REVISION - SNA5904M - TP AIG - SURVEYED 11 MAY 2022

Attachments: DV SNA 5904M.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at \$9,148.61(all-in).

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 9 September 2022 9:32 AM **To:** Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com> Subject: RE: FINAL REVISION - SNA5904M - TP AIG - SURVEYED 11 MAY 2022

Without Prejudice

Dear Sirs,

We will expedite the matter and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims < claims@premiumauto.com.sg>
Sent: Wednesday, 7 September 2022 1:52 PM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com; CS A Team < CeciliaChong@lkkauto.com; Admin A <a href="mailto:Admin-admin

a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - SNA5904M - TP AIG - SURVEYED 11 MAY 2022

Dear Cecilia

We would like to follow up on above case, kindly advise on settlement.

Thank you.

Best Regards, Nadia Hani Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims < claims@premiumauto.com.sg>

Sent: Friday, 26 August 2022 3:02 PM

To: 'Rasul (LKKAuto)' < Rasul@lkkauto.com">Rasul@lkkauto.com; 'Cecilia Chong (LKK Auto)' < CeciliaChong@lkkauto.com; 'CS A Team'

<cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - SNA5904M - TP AIG - SURVEYED 11 MAY 2022

Dear Cecilia,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for payment upon receipt.

Thank you.

Best Regards, En Qi Lim Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Rasul (LKKAuto) < Rasul@lkkauto.com>
Sent: Monday, 15 August 2022 4:11 PM
To: jiayee.yap@premiumauto.com.sg

Cc: 'Boo seng yak' < boojohnny@gmail.com >; 'Chang Chee Sing' < claims@premiumauto.com.sg >; 'Carrine Leong'

<carrine.leong@premiumauto.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Re: FINAL REVISION - SNA5904M - TP AIG - SURVEYED 11 MAY 2022

Hi JiaYee.

We will be advising our principal a cost of repair of P/P \$8,174.40 /- with 04 days of repair, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Sent: Thursday, 11 August 2022 4:55 pm

To: Rasul (LKKAuto) < <u>Rasul@lkkauto.com</u>>; Adrian Ling (LKKAuto) < <u>adrianling@lkkauto.com</u>>; Cecilia Chong (LKK Auto) < <u>CeciliaChong@lkkauto.com</u>>; SUR < <u>sur@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>

Cc: 'Boo seng yak' < boojohnny@gmail.com'>; 'Chang Chee Sing' < claims@premiumauto.com.sg'>; 'Carrine Leong' < carrine.leong@premiumauto.com.sg'>

Subject: FINAL REVISION - SNA5904M - TP AIG - SURVEYED 11 MAY 2022

Hi Adrian, Rasul and all,

Revised estimate and photographs is attached

Please confirm repair cost of \$8174.40 @ 4 days.

Your early closure is well appreciated.

Thanks & Best Regard JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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