

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 6 May 2022 11:49 AM  
**To:** Pauline Tham  
**Cc:** Claims Dept of CTI; SUR  
**Subject:** RE: SNM22D202390/C02/SMQ9147H/THAMYL / FW: Survey for vehicle Reg: GBD-3186-H against TP( SMQ-9147-H) CLAIMS  
**Attachments:** GBD3186H IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of GBD 3186H.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA DYNA 150 MANUAL.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Thursday, 5 May 2022 4:09 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SNM22D202390/C02/SMQ9147H/THAMYL / FW: Survey for vehicle Reg: GBD-3186-H against TP( SMQ-9147-H) CLAIMS

Dear Pauline,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Thursday, 5 May 2022 3:10 PM  
**To:** Jonathan Lim <[Jonathan.Lim@ethozprotect.com](mailto:Jonathan.Lim@ethozprotect.com)>; Inthiran Gunasekharan <[Inthiran.Guna@ethozprotect.com](mailto:Inthiran.Guna@ethozprotect.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202390/C02/SMQ9147H/THAMYL / FW: Survey for vehicle Reg: GBD-3186-H against TP( SMQ-9147-H) CLAIMS

**Without Prejudice**

Hi Jonathan

Thanks for your reply

Hi LKK

Please conduct PRS.

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jonathan Lim <[Jonathan.Lim@ethozprotect.com](mailto:Jonathan.Lim@ethozprotect.com)>

**Sent:** Wednesday, May 4, 2022 5:50 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Inthiran Gunasekharan <[Inthiran.Guna@ethozprotect.com](mailto:Inthiran.Guna@ethozprotect.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202390/C02/SMQ9147H/THAMYL / FW: Survey for vehicle Reg: GBD-3186-H against TP( SMQ-9147-H) CLAIMS

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Hi Pauline,

My side would like to choose Marcus Chua (LKK) for PRI

Thank you

Regards,

**JONATHAN LIM**  
**SERVICE ENGINEER**



ETHOZ GROUP LTD

22 TAMPINES STREET 92 SINGAPORE 528876

DID 6654 7606 AND FAX 6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Wednesday, May 4, 2022 5:27 pm

**To:** 'inthirian.guna@ethozprotect.com' <[inthirian.guna@ethozprotect.com](mailto:inthirian.guna@ethozprotect.com)>; Jonathan Lim <[Jonathan.Lim@ethozprotect.com](mailto:Jonathan.Lim@ethozprotect.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202390/C02/SMQ9147H/THAMYL / FW: Survey for vehicle Reg: GBD-3186-H against TP( SMQ-9147-H) CLAIMS

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## Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

## NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, May 4, 2022 4:59 PM

**To:** 'inthirian.guna@ethozprotect.com' <[inthirian.guna@ethozprotect.com](mailto:inthirian.guna@ethozprotect.com)>; 'jonathan.lim@ethozprotect.com' <[jonathan.lim@ethozprotect.com](mailto:jonathan.lim@ethozprotect.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202390/C02/SMQ9147H/THAMYL / FW: Survey for vehicle Reg: GBD-3186-H against TP( SMQ-9147-H) CLAIMS

Without Prejudice

Dear Pauline,

Please conduct PRS for GBD3186H.

Note: officer in charge Pauline Tham 63896541.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Inthiran Gunasekharan <[Inthiran.Guna@ethozprotect.com](mailto:Inthiran.Guna@ethozprotect.com)>

**Sent:** Wednesday, 4 May 2022 4:49 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jonathan Lim <[Jonathan.Lim@ethozprotect.com](mailto:Jonathan.Lim@ethozprotect.com)>  
**Subject:** RE: Survey for vehicle Reg: GBD-3186-H against TP( SMQ-9147-H) CLAIMS

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Hi Sir/Madam,

Appreciate if you could arrange survey for the above mentioned vehicle. (VEHICLE IN FOR SURVEY)

Your insured: SMQ 9147 H

DOA: 07/04/2022

Survey Type : (New Survey / Resurvey)	TP CLAIMS
Vehicle to be surveyed :	GBD 3186 H
China Taiping Insured Vehicle :	SMQ 9147 H
Date of Accident :	07/04/2022
Date of Survey :	Vehicle in
Name of Workshop :	Ethoz Tampines
Address of Survey Location :	22 Tampines ST 92
Name of Contact Person :	INTHIRAN
Contact Number :	6654 7607

Thank you

Regards,

**INTHIRAN**  
**SERVICE ENGINEER**



ETHOZ GROUP LTD  
22 TAMPINES STREET 92 SINGAPORE 528876  
DID 6654 7607 AND FAX 6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



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