

**Re: APPEAL Claim Submission for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 29/9/2022 9:39 PM

To: mandy@ltm.sg <mandy@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; venus@ltm.sg <venus@ltm.sg>

Without Prejudice

Dear Mandy,

Thank you for your email.

We confirm settlement at a global sum of \$5,880.00(all-in).

Please duly sign the [documents](#) enclosed and return to us (LKK) for our necessary action.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** mandy@ltm.sg <mandy@ltm.sg>

**Sent:** Thursday, 29 September 2022 12:42 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; venus@ltm.sg <venus@ltm.sg>

**Subject:** RE: APPEAL Claim Submission for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Official receipt as requested.

Looking forward to receive the DV (if any) soon.

Thank you and regards,

*Mandy Lim*

Lim Tan Motor Pte Ltd

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### LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

#### MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

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**From:** mandy@ltm.sg [mailto:mandy@ltm.sg]

**Sent:** Thursday, September 15, 2022 2:35 PM

**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'venus@ltm.sg' <venus@ltm.sg>

**Subject:** RE: APPEAL Claim Submission for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Thank you for your offer.

Our client would like to propose a settlement at \$ 5,880.00 (all-in).

In view of an amicable settlement, pls look into the possibility to improve your offer.

Thank you and regards,

*Mandy Lim*

Lim Tan Motor Pte Ltd

-

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, September 14, 2022 5:14 PM

**To:** Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [venus@ltm.sg](mailto:venus@ltm.sg)

**Subject:** RE: REMINDER Claim Submission for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

Without Prejudice

Dear Sirs/mdm,

We refer to your below email.

We propose settlement at \$5,817.95(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** [mandy@ltm.sg](mailto:mandy@ltm.sg) [<mailto:mandy@ltm.sg>]  
**Sent:** Friday, 22 July 2022 11:20 AM  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [Venus@ltm.sg](mailto:Venus@ltm.sg)  
**Subject:** RE: REMINDER Claim Submission for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

**WITHOUT PREJUDICE**

Dear Cecilia,

Our email dated 25 June 2022 refers.

Have you gained your principal approval?

Pls revert urgently.

Thank you and regards,

*Mandy Lim*

Lim Tan Motor Pte Ltd

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**From:** [mandy@ltm.sg](mailto:mandy@ltm.sg) [<mailto:mandy@ltm.sg>]

**Sent:** Saturday, June 25, 2022 2:19 PM

**To:** 'Cecilia Chong (LKK Auto)' <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** 'Venus@ltm.sg' <[Venus@ltm.sg](mailto:Venus@ltm.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Claim Submission for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

## WITHOUT PREJUDICE

Dear Cecilia,

In reference to the above claim, we hereby now enclosed the LOD for your necessary action.

Please seek your principal mandate and revert within the next 14 days.

Thank you and regards,

*Mandy Lim*

Lim Tan Motor Pte Ltd

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**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** Thursday, May 12, 2022 10:10 AM

**To:** [mandy@ltm.sg](mailto:mandy@ltm.sg); Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** [Venus@ltm.sg](mailto:Venus@ltm.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Reminder Liability Clearance for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

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Hi Mandy,

I have drop your end a liability clearance email on 06/05/2022.

Please check. Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com%7C\]](mailto:CeciliaChong@lkkauto.com%7C)[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com), FAX:  
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
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**From:** [mandy@ltm.sg](mailto:mandy@ltm.sg) <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Sent:** Wednesday, 11 May 2022 3:22 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** [Venus@ltm.sg](mailto:Venus@ltm.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Reminder Liability Clearance for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G  
DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

**Importance:** High

WITHOUT PREJUDICE

Dear Cecilia,

Have you seek the mandate for a direct settlement.

Pls revert urgently.

Thank you and regards,

*Mandy Lim*

Lim Tan Motor Pte Ltd

-

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**LIM TAN MOTOR PTE LTD 林陈厚珍私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

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 SIN MING AUTOCARE #03-09/10/06  
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**From:** [mandy@ltm.sg](mailto:mandy@ltm.sg) [<mailto:mandy@ltm.sg>]

**Sent:** Thursday, May 5, 2022 6:03 PM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Cecilia Chong (LKK Auto)' <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** 'Venus@ltm.sg' <[Venus@ltm.sg](mailto:Venus@ltm.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE : Liability Clearance for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

WITHOUT PREJUDICE

Dear Cecilia,

Can we have a direct settlement ?

Thank you and regards,

*Mandy Lim*

Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, May 5, 2022 5:47 PM
To: mandy@ltn.sg; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Venus@ltn.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: RE : Liability Clearance for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022 \*\*\* LKK REF: CC4/LPC22004153/ga3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident
I parked my Van along road side of Old Holland Rd & wait
to buy food. After I came back, I saw few other vehicle passed
in front of me. When I release my brake, my van suddenly
move forward & reached the lorry, the lorry then collided the
motor bike in front.

Please provide us the following and arrange for survey.

- evidence i.e. video/ scene photo / note

Please note that for liability, claim negotiation and settlement, please contact Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**From:** [mandy@ltm.sg](mailto:mandy@ltm.sg) [<mailto:mandy@ltm.sg>]**Sent:** Thursday, May 5, 2022 5:22 PM**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>**Cc:** [Venus@ltm.sg](mailto:Venus@ltm.sg)**Subject:** RE : Liability Clearance for TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022**WITHOUT PREJUDICE**

Dear Sir/Mdm,

Lonpac have assigned your company to conduct a pre-repair survey on our client's vehicle GBF 3118 U.

Pls let us have your OIC and reference number. In connection, we would also like to seek for liability clearance (direct settlement).

Your prompt reply is most appreciated.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
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**From:** [mandy@ltm.sg](mailto:mandy@ltm.sg) [<mailto:mandy@ltm.sg>]  
**Sent:** Saturday, April 30, 2022 11:17 AM  
**To:** 'mt\_claim@lonpac.com' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** 'venus' <[venus@ltm.sg](mailto:venus@ltm.sg)>  
**Subject:** RE : TP CLAIM OUR CLIENT GBF 3118 U , YOUR INSURED GBB 7796 G DOA 27.04.2022

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBF 3118 U** to submit a claim against your insured, **GBB 7796 G** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client GIA report
- Repair Estimate
- LTA Search

Please let us have a list of your surveyor for our client to choose.

Please let us have the Office-In-Charge to check on the direct settlement.

Thank you and regards,

*Mandy Lim*

Lim Tan Motor Pte Ltd

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