

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 27 May, 2022 3:19 PM  
**To:** 'ENG HUEY NI'  
**Cc:** MT\_Claim\_SG; Cecilia Chong (LKK Auto); Admin A  
**Subject:** RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 \*\*\* LKK REF: CC4/LPC22004836/ga3 | Our Ref: 22/22/22/VC05/025732  
**Attachments:** TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** ENG HUEY NI <hneng@lonpac.com>

**Sent:** Monday, 23 May, 2022 6:30 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 \*\*\* LKK REF: CC4/LPC22004836/ga3 | Our Ref: 22/22/22/VC05/025732

## Lonpac External - Confidential

Hi Mei Kwan,

We attach insured GIA.

Thanks.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 23 May 2022 5:51 pm

**To:** ENG HUEY NI <[hng@lonpac.com](mailto:hng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 \*\*\* LKK REF: CC4/LPC22004836/ga3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 23 May, 2022 4:35 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 24.5.22.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.***

***Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 23 May 2022 4:27 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

## Lonpac External - General

Dear Yan,

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Pang Scooter <[pang\\_s\\_s\\_m@singnet.com.sg](mailto:pang_s_s_m@singnet.com.sg)>  
**Sent:** Monday, 23 May 2022 4:23 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Dear Gerald ,

We would like to select LKK for the survey.

Thank You  
Jason Chiang  
Pang Scooter Service

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Monday, 23 May 2022 3:59 PM  
**To:** Pang Scooter <[pang\\_s\\_s\\_m@singnet.com.sg](mailto:pang_s_s_m@singnet.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/22/VC05/025732 (Huey Ni's case)

Dear Jason,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
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2	Jackson Quek - Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Pang Scooter <[pang\\_s\\_s\\_m@singnet.com.sg](mailto:pang_s_s_m@singnet.com.sg)>  
**Sent:** Monday, 23 May 2022 3:56 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Dear Sir / Mdm ,

We would like to request for pre inspection check for FK 1254Z to Pang Scooter Service .  
Please do let us know the Listing of surveyor available .

Thank You  
Jason Chiang  
Pang Scooter Service