

<STANDARD LETTER> ACCIDENT INVOLVING FBP 8395A / SMD 434G / OTHERS ON
02/05/2022

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Fri 10/6/2022 4:37 PM

To: DARRENKHOO16@GMAIL.COM <DARRENKHOO16@GMAIL.COM>

10 JUNE 2022

KHOO YAN XIN

Dear Sir/ Mdm

OUR REF : CC4/ASM22004151/Aga3

YOUR REF : FBP 8395A

**ACCIDENT INVOLVING FBP 8395A / SMD 434G / OTHERS ALONG/AT LORONG 4 TOA
PAYOH TOWARDS LORONG 1 ON 02/05/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from [JL PERFECT AUTOWORK PTE LTD](#) acting on behalf of the owner of [SMD 434G](#) against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorisation letter & Relationship with driver
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.



REJECT CLAIM

Type

Question

Message

PLEASE REJECT CLAIM AND REFER TP TO GBG9389J WHO IS THE PROXIMATE CAUSED OF THE ACCIDENT

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 October 2022 10:55 AM
To: JL Perfect Autowork
Cc: Admin A; CS A Team
Subject: RE: Accident involving SMD434G and FBP8395A on 02.05.2022 (Your Ref: CC4/ASM22004151/Aga3)
Attachments: FBP 8395A Police Report.PNG; FBP 8395A Sketch Plan.PNG

Without Prejudice

Dear Sirs,

We refer to the above matter.

We have reviewed the matter and we are of the view that the driver of GBG9389J was the proximate cause of the accident.

Please submit your claim against the insurer of GBG9389J.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 3 October 2022 1:57 PM
To: JL Perfect Autowork <jlperfectautowork@gmail.com>; CS A Team <cs-a@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SMD434G and FBP8395A on 02.05.2022 (Your Ref: CC4/ASM22004151/Aga3)

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Monday, 3 October 2022 1:21 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Re: Accident involving SMD434G and FBP8395A on 02.05.2022 (Your Ref: CC4/ASM22004151/Aga3)

Dear Sirs/Madam

We refer to LOD email to Ms Cecilla Chong on 25/08/2022. We understand Ms Chong is no longer in the employment with your esteemed company. Please advise the name of the replacement OIC, and an update of the status of our claim.

We thank you and look forward to your reply.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte Ltd

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Aug 25, 2022, 2:23 PM JL Perfect Autowork <jlperfectautowork@gmail.com> wrote:

Dear Cecilia,

Kindly refer to the attached LOD.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875