

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 30 September 2022 5:05 PM
To: Irene Tay
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S [PENDING SETTLEMENT]
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; Letter to OI.pdf

Your ref: **SNM22D202879/C02/SMR1169S/TAYHP**
LKK ref : CC6/CTI22004140/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMR1169S(CHINA TAIPING) AND SMK7838S (TP) ON 27/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**PROGRESSIVE CAR CARE PTE LTD**" at **\$6,260.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,631.46	\$ 5,778.00 (\$5,400.00 + 7%GST)
2. Loss of Use (10days x \$200.00)	\$ 2,000.00	\$ 480.00 (8days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,633.46	<u>\$ 6,260.00</u>

Surveyor recommended 8days for repair + 1Sunday + 1PRS = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 29 September 2022 4:47 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: dawn@procarcare.com.sg; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S [PENDING SETTLEMENT]

Dear Irene,

Yes. We will submit our mandate soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 29 September 2022 4:45 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: dawn@procarcare.com.sg
Subject: FW: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S [PENDING SETTLEMENT]
Importance: High

Dear Sir/Mdm (LKK),

The third party is chasing us for settlement, please advise whether are you still handling.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Dawn <dawn@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, 27 September 2022 12:00 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S

& SMR 1169 S [PENDING SETTLEMENT]

Importance: High

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Dear Irene,

We'll appreciate if you can check on the settlement status for this case as it has been pending since June 22.

Please let us know if you require any other info or documents.

Thank you.

Regards,

Dawn WANG

Corporate Services

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 4906

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Siew Chin **On Behalf Of** Claims

Sent: Thursday, June 30, 2022 12:50 PM

To: Claims <claims@procarcare.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>; 'Cecilia Lee Peng Geok' <cecilia.lee@sg.cntaiping.com>

Cc: Claims <claims@procarcare.com.sg>

Subject: RE: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S

Dear Sir,

Please refer to the attached Final Bill and DV for your early settlement.

Thanks You

Regards,

Siew Chin

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

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From: Wayne <wayne@procarcare.com.sg> **On Behalf Of** Claims

Sent: Wednesday, May 4, 2022 12:05 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims <claims@procarcare.com.sg>

Subject: RE: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S

Dear Irene

Thanks for your reply on the accident liability.

We had already replied that we are proceeding with Marcus (LKK) and he has already surveyed the vehicle.

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Wednesday, May 4, 2022 10:46 AM

To: Claims <claims@procarcare.com.sg>

Subject: RE: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S

Dear Sir/Mdm,

Liability is down on our insured and we are prepared to do a direct settlement with you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Wayne <wayne@procarcare.com.sg> **On Behalf Of** Claims

Sent: Saturday, 30 April 2022 8:26 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>

Subject: RE: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S

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Dear Irene

Appreciate if you can advise on whether your insured had reported the accident and the accident liability as well.

Please see the camera footages for the accident.

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: claims@procarcare.com.sg

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, April 28, 2022 4:44 PM

To: Siew Chin <siewchin@procarcare.com.sg>; Claims <claims@procarcare.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D202879/C02/SMR1169S/TAYHP / FW: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S

Without Prejudice

Dear Irene,

Please conduct PRS for SMK7838S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Thursday, 28 April 2022 3:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 28.04.2022 invlg SMK 7838 S & SMR 1169 S

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Dear Sir

Please refer to attached and arrange for survey.
Vehicle not in workshop

PASS : SMK7838S3804E

Thanks You.

Regards,

Siew Chin
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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