

Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, May 9, 2022 4:47 PM
To: Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto)
Subject: RE: SNM22D202879/C02/SMR1169S/TAYHP / FW: Direct Settlement - Accident Involving SMR1169S (OI : CTI - TBA) AND SMK7838S (TP : LKK REF - CC6/CTI22004140/Uga3) on 27/04/2022
Attachments: INSURED SAS REPORT SMR1169S.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mdm,

Enclosed herewith our insured SAS REPORT for your persual.

Regards,

Irene Tay

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 5 May 2022 5:31 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D202879/C02/SMR1169S/TAYHP / FW: Direct Settlement - Accident Involving SMR1169S (OI : CTI - TBA) AND SMK7838S (TP : LKK REF - CC6/CTI22004140/Uga3) on 27/04/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D202879/C02/SMR1169S/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 5 May 2022 5:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMR1169S (OI : CTI - TBA) AND SMK7838S (TP : LKK REF - CC6/CTI22004140/Uga3) on 27/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 7838S at M/s Progressive Car Care Pte Ltd on 29/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.