## **Celine Fong (LKKAuto)**

From: Celine Fong (LKKAuto) Thursday, 5 May 2022 9:58 AM Sent: Claims; Admin-D (LKKAuto); SUR; assignments To: Cc: Derrick Quok; Kenneth Lim; Charandeep Singh **Subject:** RE: TPPD survey: Claim ref: C10015050/CD || OI-SMT1715E (WHITE) TP-SFU5666P || Est: \$0.00 || Tan Lim Motor Pte Ltd Dear Sir/Madam, Thank you for the assignment. Best Regards, **Celine Fong** LKK Auto Consultants Pte Ltd phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Claims <claims@budgetdirect.com.sg> Sent: Wednesday, 4 May 2022 5:42 PM To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com> Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Charandeep Singh <charandeep.s@budgetdirect.com.sg> Subject: TPPD survey: Claim ref: C10015050/CD | | OI-SMT1715E (WHITE) TP-SFU5666P | | Est: \$0.00 | | Tan Lim Motor Pte Ltd Hi Team We wish to appoint LKK to conduct survey for the TP vehicle number: SFU5666P **Tan Lim Motor Pte Ltd** 1 Defu Lane 6 Singapore 539365 Contact: William / 6858 5151 Attached GIA report. Thank you.

**Shafawati Md Rabu** Admin Executive, Claims

T +65 6989 3697 F +65 6725 0853

Warmest Regards,

**E** shafawati.m@budgetdirect.com.sq



**Customer Care** +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **<u>Budget</u> <u>Direct Insurance</u>**.

From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Wednesday, 4 May 2022 3:16 PM

To: Claims <claims@budgetdirect.com.sg>; frontdesk@tlmotor.com.sg

Cc: sharon.ten@tlmotor.com.sg; johari@tlmotor.com.sg

Subject: RE: PRI request on 04/05/2022 | C10015050 | Arrange survey - Accident Involving SFU5666P and

SMT1715E on 01.05.2022

Without Prejudice

Dear Sir/Madam,

We select LKK Auto to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong William

wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltc
1 Defu Lane 6
Singapore 539365
<a href="http://www.tlmotor.com.sg">http://www.tlmotor.com.sg</a>

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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>

**Sent:** Wednesday, 4 May 2022 10:24 AM **To:** Claims < claims@budgetdirect.com.sg>

Cc: <a href="mailto:sharon.ten@tlmotor.com.sg">sharon.ten@tlmotor.com.sg</a>; <a href="mailto:wei.shong@tlmotor.com.sg">wei.shong@tlmotor.com.sg</a>; <a href="mailto:johari@tlmotor.com.sg">johari@tlmotor.com.sg</a>; <a href="mailto:johari@tlmotor.com.sg">johari@tl

Without Prejudice

Your ref:- SMT1715E

Our ref: - SFU5666P

Dear Sir/Mdm,

We refer to the above matter.

## Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a prerepair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

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