

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 4 May 2022 5:30 PM
To: Angela Tan; SUR; assignments
Subject: RE: SNM22D202966/C02/EQ86D/TANCHC / FW: THIRD PARTY CLAIM SLV3234P & EQ86D ACCIDENT ON 29.4.2022
Attachments: SM0822540001_04-05-2022_163622.pdf

WITHOUT PREJUDICE

Dear Angela,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Wednesday, 4 May 2022 5:20 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D202966/C02/EQ86D/TANCHC / FW: THIRD PARTY CLAIM SLV3234P & EQ86D ACCIDENT ON 29.4.2022

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Dear Jacqueline,

Our selection surveyor is Kenneth kong (LKK)

Please revert us liability clearance (attached of video footage)

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 4 May 2022 4:53 PM

To: Angela Tan <angela.tan@munichautocare.com.sg>; Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>;

Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>

Subject: RE: SNM22D202966/C02/EQ86D/TANCHC / FW: THIRD PARTY CLAIM SLV3234P & EQ86D ACCIDENT ON 29.4.2022

Without Prejudice

Our reference: SNM22D202966/C02/EQ86D/TANCHC

Your reference: SLV3234P

Dear Sirs,

ACCIDENT INVOLVING EQ86D & SLV3234P ON 29/04/2022

We refer to your email of 04/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 4 May 2022 4:51 PM

To: 'angela.tan@munichautocare.com.sg' <angela.tan@munichautocare.com.sg>;

'cheekwong.leong@munichautocare.com.sg' <cheekwong.leong@munichautocare.com.sg>;

'jiahaw.lim@munichautocare.com.sg' <jiahaw.lim@munichautocare.com.sg>; Jacqueline Tan

<jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202966/C02/EQ86D/TANCHC / FW: THIRD PARTY CLAIM SLV3234P & EQ86D ACCIDENT ON 29.4.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLV3234P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Wednesday, 4 May 2022 4:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>; Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>

Subject: THIRD PARTY CLAIM SLV3234P & EQ86D ACCIDENT ON 29.4.2022

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To: China Taiping Accident Claims Dept.

(Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY
PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT
INVOLVING SLV334P & EQ86D ALONG AYE TOWARDS TUAS (4KM NEAR CLEMENTI) ON 29.04.2022**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SLV3234P

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd
60 Jalan Lam Huat #06-43 Singapore 737869
Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Kindly assign Officer in Charge to us.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

