

Celine Fong (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 4 May 2022 2:02 PM
To: Ryder Auto workshop; Admin A; Admin-D (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Admin
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XE3360E; Our Vehicle GBF3433J Accident involving GBF3433J & XE3360E On 30 Apr 2022

Dear Zeph,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Wednesday, 4 May 2022 12:21 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XE3360E; Our Vehicle GBF3433J Accident involving GBF3433J & XE3360E On 30 Apr 2022

Dear Pauline,

Kindly assign LKK.

Thank you.

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277



On Wed, May 4, 2022 at 12:10 PM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Zeph,

*** Please provide us TP accident report **ASAP** for case registration.

We do not have any in-house surveyor, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Wednesday, 4 May 2022 10:14 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XE3360E; Our Vehicle GBF3433J Accident involving GBF3433J & XE3360E On 30 Apr 2022

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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