Celine Fong (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 4 May 2022 3:01 PM

To: Ganesh; assignments

Cc: info@speedwerkz.biz; larvemogan@johnlawchambers.com; Irene Tay; SUR

Subject: RE: SNM22D202874/C02/YQ9111T/TANKL / RE: OUR VEH: GBH3332G OUR REF:

JLC.2022.3574.PD YR REF: TO BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

Attachments: TP SAS.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Ganesh,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE:

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Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, May 4, 2022 1:17 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; info@speedwerkz.biz; larvemogan@johnlawchambers.com

Subject: RE: SNM22D202874/C02/YQ9111T/TANKL / RE: OUR VEH: GBH3332G OUR REF: JLC.2022.3574.PD YR REF: TO BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

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WITHOUT PREJUDICE

Dear Sir/Madam,

The surveyors have yet to contact the WS. Kindly advise. They are unaware of the assignment.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

- We have relocated, kindly update our latest address in your system.

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From: larvemogan@johnlawchambers.com <larvemogan@johnlawchambers.com>

Sent: Thursday, 28 April 2022 5:01 pm

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: 'Tan Kah Leong' <<u>KahLeong.Tan@sg.cntaiping.com</u>>; <u>executive@johnlawchambers.com</u>; <u>info@speedwerkz.biz</u>
Subject: SNM22D202874/C02/YQ9111T/TANKL / RE: OUR VEH: GBH3332G OUR REF: JLC.2022.3574.PD YR REF: TO

BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

Dear Sir / Madam,

Kindly refer to attachment.

Thank you.

Regards,

JOHN LAW CHAMBERS LLC UEN 201933836C 133 New Bridge Road **Chinatown Point**

#17-09

Singapore 059413 DID: 6592 6983 TEL: 6592 6981 FAX: 6592 6985

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From: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>

Sent: Thursday, April 28, 2022 4:41 PM **To:** larvemogan@johnlawchambers.com

Cc: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com; executive@johnlawchambers.com; info@speedwerkz.biz
GUR REF: JLC.2022.3574.PD YR REF: JLC.2022.3574.PD YR

TO BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

Dear Sir/Mdm(LKK),

Please assist to get your surveyor to liaise with SPEEDWERKZ PTE LTD to conduct survey.

Aside to SPEEDWERKZ PTE LTD

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: larvemogan@johnlawchambers.com <larvemogan@johnlawchambers.com>

Sent: Thursday, 28 April 2022 4:12 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com; executive@johnlawchambers.com; info@speedwerkz.biz

Subject: SNM22D202874/C02/YQ9111T/TANKL / RE: OUR VEH: GBH3332G OUR REF: JLC.2022.3574.PD YR REF: TO

BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

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Dear Sir / Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Regards, MAY

JOHN LAW CHAMBERS LLC UEN 201933836C 133 New Bridge Road Chinatown Point #17-09 Singapore 059413

DID: 6592 6983 TEL: 6592 6981 FAX: 6592 6985

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, April 28, 2022 4:05 PM

To: larvemogan@johnlawchambers.com; executive@johnlawchambers.com; info@speedwerkz.biz

Cc: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Subject: RE: SNM22D202874/C02/YQ9111T/TANKL / RE: OUR VEH: GBH3332G OUR REF: JLC.2022.3574.PD YR REF:

TO BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email of 26/04/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

NOTICE:

^{**} Note: Please cc to com when you reply to us.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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Irene Tay

Irene Tay

Claims Department (Motor Division)

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From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Thursday, 28 April 2022 4:00 PM To: Irene Tay < irene.tay@sg.cntaiping.com >

Subject: FW: SNM22D202874/C02/YQ9111T/TANKL / RE: OUR VEH: GBH3332G OUR REF: JLC.2022.3574.PD YR REF:

TO BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

From: Claims Dept of CTI

Sent: Thursday, 28 April 2022 11:48 AM

To: 'larvemogan@johnlawchambers.com' <larvemogan@johnlawchambers.com>; Tan Kah Leong

<KahLeong.Tan@sg.cntaiping.com>

Cc: admin@johnlawchambers.com; 'Ganesh' <executive@johnlawchambers.com>; info@speedwerkz.biz

Subject: O/R: SNM22D202874/C02/YQ9111T/TANKL / RE: OUR VEH: GBH3332G OUR REF: JLC.2022.3574.PD YR REF:

TO BE ADVISED YR VEH: YQ9111T - ACC ON 27.04.22

Without Prejudice Save as to costs

Dear Kah Leong,

Please conduct PRS for GBH3332G . (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: larvemogan@johnlawchambers.com

Sent: Wednesday, 27 April 2022 5:10 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: admin@johnlawchambers.com; 'Ganesh' < executive@johnlawchambers.com >; info@speedwerkz.biz

Subject: OUR VEH: GBH3332G OUR REF: JLC.2022.3574.PD YR REF: TO BE ADVISED YR VEH: YQ9111T - ACC ON

27.04.22

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OUR REF: JLC.2022.3574.PD

YR REF: TO BE ADVISED OUR VEH: GBH3332G

YR VEH: YQ9111T

DOA: 27.04.2022 @ 0830 HRS

LOC: SELETAR WEST LINK TOWARDS CTE

27.04.2022

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON RD, #16-00 SPRINGLEAF TOWER, SINGAPORE 079909

ACCIDENT INVOLVING MOTOR VEHICLES GBH3332G AND YQ9111T ALONG SELETAR WEST LINK TOWARDS CTE ON 27.04.2022.

Dear Sir/Madam,

We act for the owner of the vehicle no. GBH3332G.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PTE LTD

BARTLEY BIZ CENTRE, 13 KAKI BUKIT RD 4, #01-20 SINGAPORE 417807

KEN: 91695936 ALEX BEH: 90910000

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our

client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Regards, MAY

JOHN LAW CHAMBERS LLC UEN 201933836C 133 New Bridge Road Chinatown Point #17-09 Singapore 059413

DID: 6592 6983 TEL: 6592 6981 FAX: 6592 6985

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